

Summary of Actions Arising (SOA) Hayberry Precinct 2023

This document is North Sydney Council's response to actions arising from Precinct Committee Minutes. On receipt of the minutes, actions are numbered and allocated to relevant Council Officers for response.

To effectively manage and provide clarity, all actions are allocated a status when reporting to Precinct Committees in response to their minutes. There are three categories:

- **Awaiting Response** - action allotted to Council Officer - response awaited.
- **Open/Ongoing** - action allocated to Council Officer, initial response provided. Matter is ongoing and further response/update to be provided at a later date.
- **Closed for Council** - Council either completed related works/tasks or has taken all reasonable steps within its power to resolve issue (for example when a matter is beyond its jurisdiction). If the Precinct Committee feels Council can take further steps, they can request Council reopen action.

Questions or concerns re content of this document should be directed to precincts@northsydney.nsw.gov.au

Month	Item	Actions	Council's Reply	Status
June	D	Dog Faeces remains a huge problem - in the Precinct. Council to notify all residents and put up notice reminders - Please refer to item 1b April meeting: again Dog Faeces was raised again by a Hayberry Street attendees. Meeting Consensus was Council be notified again and a request made for a notice to be sent out to all Precinct residences reminding people of their responsibilities. It was also agreed Council should consider disposal point for dog faeces. DM stated this would be done by way of these notes again.	<p>Council's Team Leader Ranger Services has advised that Rangers conducted a review of Hayberry Street regarding the dog faeces complaint from Precinct. A number of proactive visits were conducted and at the time of these inspections dogs were sighted on leads. All walkers were either observed in the activity of cleaning up after their companion animals or carrying bags of dog poo, or advised Rangers that they were walking to St Leonards Park for their dogs to do their business where they would clean up there. It was on the first inspection (just after the Precinct report was submitted to Rangers) that dog poo was found on the nature strip and no further observations of additional waste with the ongoing inspections.</p> <p>As per Council's Manager Parks & Reserves response to the</p>	Closed for Council

Month	Item	Actions	Council's Reply	Status
			Precinct Committee item 1d from the February 2023 minutes, there will be no extra signage placed or individual writing to residents with dogs.	
	1a	Street and Lane lighting - A safety issue raised by residents especially for women late at night. Consensus can Council look into improving existing street lighting with shades that will both spread and direct lighting downward. It is also an issue where Council has recently installed parking bumpers in parking bays in one part of Hayberry. This is a hazard for people exiting vehicles as the reflectors due to lack of light don't work.	Council's Traffic Operations Officer has advised that they have been in contact with the Convenor and have registered issues with Ausgrid. Council is awaiting a response about the trimming trees and the cost for guard shields. Investigation of the installation of the wheel stops are being carried out. Further investigation will be undertaken.	Open/Ongoing
	1b	Build-up of Autumn leaves - in West and Hayberry Street. Council should be more proactive in clearing as these when building up are known to cause flooding.	Council's Street Cleaning Assistant Supervisor has advised that Street Cleaning manually hand sweeps, and with the use of machinery during the autumn London plane leaf drop throughout North Sydney.	Closed for Council
	1c	West Street Cycleway - Raised by 2 residents of Hayberry and Falcon Street. Confusion reigns about bike lanes in general especially in relation to West Street again. Brief discussion took place It seems most residents are just not keen on this concept and delivery of it. Meeting Consensus was that Council need to notify Precinct residents a refresher notice of the latest intent and how these cycle ways are intended to be connected.	Council's Sustainable Transport Project Coordinator has advised that West Street is part of Priority Route 1 (North Sydney to Cammeray) identified in the <i>North Sydney Integrated Cycling Strategy</i> (2014). Refer to the map (see End Notes), taken from the Strategy, which identifies how the cycleways will be connected. The five priority routes were identified in the Strategy based on ridership, geography and connections to key centres. The plans for West Street Stage 1 were on exhibition for 42 days and a range of promotional activities were conducted,	Closed for Council

Month	Item	Actions	Council's Reply	Status
			<p>including:</p> <ul style="list-style-type: none"> • notification letters to all residents within 100 metres of the project area, sent by independent mail out service • onsite signage - 10 X corflute boards with the designs, website link and QR codes to the website • walkthrough of the project area with interested residents • memos to the relevant Precinct Committees that promoted the consultation on their meeting invite flyer (3,970 resident reach) • Instagram and Facebook posts, which were boosted (paid) to reach residents in the area • pop-up stall at the Northside Produce markets <p>Over 100 submissions were received with 90% support from the community. Any consultation for future projects will, at a minimum, involve the above activities.</p> <p>Council's Sustainable Transport Project Coordinator has expressed that he is available to attend a Hayberry Precinct meeting if further clarification on this issue is required.</p>	
	1f	<p>Councillor Attendance at Precinct meetings - Our Precinct meetings and the Precinct System is a forum for ordinary members of the community to have a say. If Councillors want to converse with their constituents, they have every opportunity to hold surgeries address council committees and speak freely at council meetings. Hayberry historically only invited Councillors to speak on specific matters.</p>	<p>Council's Manager Corporate Planning & Engagement has advised that the Precinct Committee is reminded of the below clauses within the <i>Precinct System Policy</i> and <i>Code of Conduct - Precinct Office Bearers & Members</i> (respectively) regarding attendance by Councillors at Precinct meetings:</p> <p><i>4.11 Councillor Attendance - Councillors, except those who live in the precinct area, may attend meetings only by invitation. There will be no standing invitations for councillor attendance.</i></p>	Closed for Council

Month	Item	Actions	Council's Reply	Status
			<p><i>15. Relationship between Councillors/Staff and the Precinct System - ... Precinct Committees must treat Councillors equally. If one (1) Councillor is invited to present to a Precinct Committee, other Councillors are also to be given equal opportunity. Councillors and staff cannot propose motions at a Precinct meeting, in their capacity as a Councillor or staff member.</i></p>	
	2a	<p>Create Street Play area - Generally considered a good idea Discussion centred on the benefit to the precinct by creating a greater sense of community. Meeting Consensus thought of 2 possibilities would be better than Hayberry St cul-de-sac proposal 1. the "laneway between Emmett Street and Elmet Lane where years ago we had a street Christmas Party would be a better venue or 2. the grounds of North Sydney Girls School. See School Notice "School Share".</p>	<p>Council's Manager Parks & Reserves has appreciated Hayberry Precinct comments and feedback. Council's Street Play program is currently under review and any future events will need to consider resourcing.</p>	Closed for Council
	2b	<p>St Leonards Park Create a fenced with gates dog secure free running area - General discussion: Views were mixed but after looking at 3 possible locations. Meeting Consensus was that an area close to the new children's playground would be the best location. Note: it will be helpful if folk want an idea prosecuted it would help by attending Precinct meetings.</p>	<p>Council's Landscape Planner/Architect has advised that the St Leonards Park Landscape Masterplan was prepared in 2018 following extensive community consultation. The Park has been systematically upgraded over the past 5 years, in accordance with this Masterplan. Several areas are yet to be upgraded, however the Masterplan did not recommend a fenced dog park, noting that dogs may be off leash throughout the park, and the area near the netball courts (currently fenced for Western harbour tunnel works) is particularly suitable for dog walking. All work that occurs in St Leonards Park must be in accordance with the Masterplan, hence Council would not install a fenced dog</p>	Closed for Council

Month	Item	Actions	Council's Reply	Status
			park in this park.	
	2c.1	Parking Infringement Ticketing - of no infringement notices on windscreens. Again, raised by a Small Business Owner, this issue will not go away. Issue outlined in previous meetings.	<p>Council's Manager Ranger & Parking Services notes and appreciates the Precinct's comments and is happy to attend a Precinct meeting to respond to these claims.</p> <p>The lack of an infringement on the windscreen is not new. Many councils are now undertaking the "print and post" option provided by the State Government. The benefits to staff of a reduction in abuse and creating a safe workplace for them when using this system is obvious. This new process is faster than printing out tickets and placing them on the windscreen. There is not a reduction in the value of fines written by Parking Officers this year.</p> <p>Council is trying to achieve parking space turnover for the benefit of providing access for drivers to our retail areas and to businesses by increasing the volume of customers accessing the area. This method, which is now several years old, improves turnover on a voluntary basis and creates behavioural change in drivers adhering to the erected signage.</p> <p>The rollout to print and post infringements has led to a safer working environment for staff, a higher degree of compliance with time restrictions, a reduction in the number of complaints, and as photos are now accessible through Revenue NSW, a significant reduction in appeals and administration of appeals.</p>	Closed for Council

Month	Item	Actions	Council's Reply	Status
	2c.2	Additional Parking in West Street - meeting consensus is that the current half hour parking limits be increased to one hour. All saw this as being realistic for Cafe Patrons.	Manager Traffic & Transport Operations has advised that parking restrictions are a contentious issue across the LGA. Council consults on all parking changes and tries to balance the available on-street parking with the needs of the community. Council generally has no objection to the provision of 1 hour parking restrictions in commercial areas, but the restrictions are dependent on support from the community. Community members can facilitate a change by submitting a petition which identifies the specific change to restriction and the location requested. Council can then consult on the change. Generally, Council also needs to consider 'knock-on' impacts on changes and so where there is consistent land uses eg, residential or commercial. Council will promote consistent restrictions throughout the area of the proposed change.	Closed for Council
	2c.3	Inconsistent parking time limits in Hayberry Street - meeting consensus is that Council should fix this including those in the cul-de-sac that are particularly contradictory.	Manager Traffic & Transport Operations has advised that the restrictions near the cul-de-sac on Hayberry Street provide a mix of 1P and 2P. Council installs parking restrictions based on community requests and responses to consultation. The restrictions are relatively longstanding and without significant concerns from the community.	Closed for Council
	3	Infringement Revenue - Precinct ask a question: Should this be part of Council's consolidated revenue or should it be put in total to the upkeep of roads, footpaths and cycle ways?	Council's Manager Financial Services has advised that there is no legal requirement to restrict parking infringements income and councils commonly treat this income as general income. According to the Functional Function statistical return Council submitted for the Australian Bureau of Statistics for FY 2022. Council had operational expenditure of \$5.0 million for road transport. According to Council's FY	Closed for Council

Month	Item	Actions	Council's Reply	Status
			2022 Financial Statements, Council spent \$6.5 million dollars on roads related capital works.	
	4	Parking Permits - a discussion was why residents, especially ratepayers, should pay. There was mixed views. One is that those who don't own a motor vehicle may object, on the other hand those with cars alone make up 87.6% of households Australia wide; so make a more than fair contribution to society via registrations and fuel tax most of which is consolidated revenue Nationally and Statewide.	Council's Manager Financial Services has advised that all of Council's fees and charges are applied according to its <i>Revenue Policy</i> . The policy provides that: a) Council will endeavour to apply all revenue policies on an equitable basis b) the "user pays" principle will in general be the basis for the full recovery of costs c) fees and charges will take into account the movements in the CPI Index (Sydney) d) income earned from Council's assets will be maximised, based on industry market rates e) as a minimum, Council will seek to recover the administrative costs in performing its statutory duties, and f) consideration will be given to those groups and/or members of the community, who are disadvantaged and may not otherwise be able to access the service. Generally, this will be reflected by discounting the fee or charge. In accordance with the policy, the fee for parking permits is applied in order to recover the costs of administering that scheme.	Closed for Council
April	1b	Dog Faeces - was raised again by a Hayberry Street attendee. The consensus was that Council be notified again and a request made as Consensus was this should be re-considered by Council. DM stated this would be done by way of these notes again.	Refer to Council's response to related item D from the Precinct Committee's June 2023 minutes.	Closed for Council
	1e	Willoughby Road Closure - raised by a resident from West St, a proposed road closure with a view to	Council's Manager Traffic & Transportation Operations has advised that Council currently has no plans to close	Closed for Council

Month	Item	Actions	Council's Reply	Status
		improve Restaurant business DM Convenor reported he had been approached regarding this and had written back expressing why he thought it is flawed it from an access and marketing perspective. Generally such street malls artificially created are increasing seen especially in Europe to actually be detrimental to local business. The length of a pedestrian mall is negatively correlated to lifespan, implying that longer malls suffer from a higher risk of business closure and close sooner compared with shorter length street malls. Research shows long closed streets are not conducive to encouraging foot traffic and create eventual physical isolation ultimately such a street closure will reduce customer traffic and encourage loitering. The street should remain open to slow moving traffic.	Willoughby Road. Council consulted on a proposal for improvements to the public domain in 2022. These included new paving, lighting, street furniture and planting but no road closure. Council is not considering a road closure at this time.	
	1g	Fiveways Development - raised by 2 residents of Hayberry Street and by 7 including the lane unable to attend the meeting. The issue raised was re the closure of Falcon Street to Alexander Street. DM advised this won't happen as it is a main artery for NSW Fire and Rescue Pumper 36 and others to and from Neutral Bay, Emergency Ambulances and Police. Expectation is Highway Patrol would object. Not only is it a critical access route to Neutral Bay to support Pumper 53 Yao Street and by return likewise but also when attending accidents on the Harbour Bridge. The other issue was this may turn	Council's Senior Strategic Planner has advised that the Planning Proposal (PP) seeks to amend the maximum building height control from 16 metres (under NSLEP 2013) to 62.5m to facilitate a 16 storey mixed use building on the site. As the PP was not supported by Council and is the result of a successful rezoning review, the DPE are managing the plan making process (including exhibition and finalisation of PP). Submissions, including seeking an extension, should be directed to DPE. One of the key concerns raised in Council's assessment report related to the proposed supply of car parking and associated traffic generation. The reference scheme	Closed for Council

Month	Item	Actions	Council's Reply	Status
		<p>any of the following David/Hayberry Street Hayberry Lane, Myrtle Street West Street Carlow Street into rat runs. There was also confusion re the height. Some thought it was to be over 60 stories other 53. In discussion this was clarified a height of 16 stories. It should be noted that the proposal by the developers is somehow their way of identifying it as Green space as some form of appeasement. However there are many incorrect factors that abound while objecting to this development that are not helpful e.g. It will add substantially to traffic congestion. DM explained traffic modelling and data from 9 main arteries show traffic volumes and traffic flow show a reduction in vehicle traffic. Sources were from the data of TFNSW monitoring stations debunking the need of the Western Harbour Tunnel and Beaches Link prior to and post Covid today.</p> <p>Consensus was that there has to be something built on the site and that 12 stories was acceptable and the current proposal being for 16 was one for further consideration. DM said he would seek a meeting with the developers to clarify/seek assurances about some concerns raised in kerbside chats and seek an extension to time for submissions.</p>	<p>accompanying the PP responded to Council's maximum parking rates at the time. Council has since adopted an amendment to NSDCP 2013 which reduces on-site parking requirements for high density development in areas of high public transport accessibility. These reduced parking rates, which came into effect on 4 May 2023, apply to the Five Ways triangle site. The applicant's reference design is indicative only and detailed design matters, including appropriate car parking numbers, vehicular access, through-site links etc are determined at the future detailed Development Application (DA) stage.</p> <p>Any future DA will be required to comply with Council's recently adopted parking rates and be referred to Transport for NSW for approval as it fronts two classified roads (Pacific Hwy and Falcon St).</p>	
	1j	<p>Public Forums - Brought to the Round Table by the Convenor DM reporting his experience at recent Council meetings. DM reported how he viewed the</p>	<p>Council's Manager Council & Committee Services has noted the Precinct Committee's comments. The meeting was conducted in accordance with the <i>Code of Meeting Practice</i>.</p>	Closed for Council

Month	Item	Actions	Council's Reply	Status
		current public forums are being managed. He first emphasised how disappointed he was that there seemed to be little intent on collaboration in the Council today. DM reported disappointed that at a public meeting re: Council's proposed plan to reduce off-street Car Parking for new high-density developments in the area the time for addressing the Council was reduced from 3 minutes arbitrarily reduced to 2 minutes. In all his period of making presentations to the previous Council this had never occurred.	People addressing this meeting were asked to confine their addresses to two minutes by the Mayor given the very large number of speakers attending the Public Forum.	
February	1c	Dog Faeces - was raised again by 2 residents of West and Carlow Sts. DM advised he had several years ago made a request to Council to write to all Residents and especially that with dogs on the companion register reminding them of their obligations and if some form of signage could be located on the grass verges. At the time this was refused out of hand When DM was the convenor back in 2017/18 suggested the community might then install notices the person representing Council said they would have Rangers remove them. The consensus was Council be notified again and a request made as above. This has been an ongoing issue in Hayberry Precinct.	Refer to Council's response to related item D from the Precinct Committee's June 2023 minutes.	Closed for Council
	1d	Dog Faeces - DM also reported discussions he had with the same "office" that Council should consider the locating of combined dog receptacles for the	Council's Manager Parks & Reserves has advised that Council will not be placing signage on the verges advising	Closed for Council

Month	Item	Actions	Council's Reply	Status
		dog poo that also combined with a bag dispenser Similar as installed in Brisbane and in the area of the old South Sydney Council This too had been refused by Council. Census was this should be considered by Council.	people of their responsibilities as a dog owners. This would be a huge cost to Council.	
	1e	Removal of Bus Shelters especially of Heritage Nature and Style - a resident of West Street supported by several residents complained about the removal of these Bus Shelters. A general discussion took place It was revealed that they had been directed for removal by a council official who we were told had no authority to do so. DM suggested that this presented Council with an opportunity to replace these Bus Shelters with ones that will be equally sympathetic to the heritage nature of the ones demolished and twice the length for commuters and school children The meeting agreed this should be put to Council.	Council at its meeting of 13 February 2023 considered Item 10.04 Heritage Bus Shelters , and resolved: <i>1.THAT Council notes no further heritage-listed bus shelters will be removed or modified until the outcome of the DDA compliance audit is completed, and that those shelters identified as having structural issues are stabilised with temporary structural engineering infrastructure and made safe. 2.THAT Council notes the structural assessment report on the heritage-listed bus shelters attached to this report (Attachment 2). 3.THAT Council undertakes a full DDA compliance audit on all of Council's heritage-listed bus shelters as soon as possible, and that a report is brought back to Council re the outcome of the audit. 4. THAT this audit details all modifications required to fully comply with DDA requirements where possible, and includes a detailed cost estimate for the modifications.</i>	Closed for Council
	1f	Concerns were raised by the diminishing tree canopy in North Sydney - It was also shared that residents were not always aware or believed reasons given for tree removal. There was discussion and it was suggested that the Council Arborist might attend a meeting to explain the efforts being taken to maintain and also replace trees removed by Council with Native trees. The	Council's Manager Parks & Reserves has advised that either Council's Urban Forest Supervisor or Council's Arborist could attend a Precinct meeting to explain the efforts being taken to maintain and also replace trees removed by Council with native trees.	Closed for Council

Month	Item	Actions	Council's Reply	Status
		issue of pirate removal of trees by people in their backyards is also an area of concern. Consensus to invite Council to explain the policy relating to public areas.		
	1g	Concern raised by West Street residents re the West Street Cycleway and motor vehicles existing driveways colliding with bicycles - General discussion Suggestion was precinct residents should make themselves aware of the traffic committee where and when it meets and raise concerns there. Question for Council: How does Council intend address these potential hazards?	<p>Council's Sustainable Transport Project Coordinator has advised that North Sydney Council reviewed the outcomes report for the West Street Cycling Walking and Streetscape Upgrades.</p> <p>Council resolved that:</p> <ol style="list-style-type: none"> 1. THAT Council notes the outcome of the community consultation undertaken for this project (West Street Cycleway - Stage 1). 2. THAT Council proceeds to tender and construction documentation stage for West Street Cycleway - Stage 1. 3. THAT the final detailed design for the project be subject to approval of the North Sydney Traffic Committee. <p>North Sydney Traffic Committee reviewed the plans on 17 March 2023.</p> <p>Concerns regarding collisions will be mitigated by clear green markings across all impacted driveways and a road safety awareness program, - including signage during and immediately after construction.</p>	Closed for Council
	1h	Speed limit: Resulting from above there was discussion regarding speed limits - in 2017 it was proposed by the Precinct there should be a 40km limits on all streets with the exception of Pacific	Council's Manager Traffic & Transport Operations has advised that TfNSW has sole responsibility to decide and maintain speed limits on the road network. Council supports the implementation of 40km/h speed limits	Closed for Council

Month	Item	Actions	Council's Reply	Status
		Highway and Falcon Street. DM put to the meeting this should be revised to include Pacific Highway and Falcon Street and be 24/7. Consensus agreed.	wherever practical. Community members can support Councils advocacy for reduced speed limits by making to TfNSW via the Safer Roads NSW website - www.saferroadsnsw.com.au .	
	3	<p>From previous meeting: Council's proposed plan to reduce off-street car parking for new high-density developments in the area - Also raised at the round table by Resident of Emmet St. A general discussion was held regarding the Council proposal to reduce the availability of off-street parking for new residential medical or commercial developments throughout North Sydney. It was accepted this is a folly pressed by an anti-car lobby and is undemocratic. Reasons given at the meeting:</p> <ol style="list-style-type: none"> 1. Not everyone works in the CBD 2. People often work in poorly serviced areas 3. First responders do not live necessarily in postings In areas with good connectivity. Out of normal working hours are impactful. 4. Company field representatives use motor vehicles to move from client to client 5. Trades people need vehicles 6. Not all children go to school near by 7. Transport services are severely restricted on Saturdays and even more so on Sundays 8. Weekend sports for families and schools 9. Trips to the country 10. Visitors from the country where do they park 11. Pets to the vet 	Council's Director Community, Planning and Environment notes the Precinct Committee's comments regarding car spaces.	Closed for Council

Month	Item	Actions	Council's Reply	Status
		12. SES volunteers 13. Medical appointments 14. People with disabilities/wheelchair DM would not be able to be a RFS Fire-fighter or attend flood relief work as a volunteer with his dog. Redundant car spaces if unused could be caged for storage. Consensus agreed this is poor policy and should be dropped.		

Picture: item 1c - West Street Cycle way (June meeting)

