

Summary of Actions Arising (SOA) Neutral 2025

This document is North Sydney Council's response to actions arising from Precinct Committee Minutes. On receipt of the minutes, actions are numbered and allocated to relevant Council Officers for response.

To effectively manage and provide clarity, all actions are allocated a status when reporting to Precinct Committees in response to their minutes. There are three categories:

- **Awaiting Response** - action allotted to Council Officer - response awaited.
- **Open/Ongoing** - action allocated to Council Officer, initial response provided. Matter ongoing and further response/update to be provided at later date.
- **Closed for Council** - Council either completed related works/tasks or has taken all reasonable steps within its power to resolve issue (for example when matter is beyond its jurisdiction). If the Precinct Committee feels Council can take further steps, they can request Council reopen action.
 - a) Sits outside of Council's jurisdiction
 - b) Response given by Council and awaiting Precinct's reply
 - c) Council has completed related works/tasks**Note:** These subcategories are only applied from 2025 onwards)

Questions or concerns re content of this document should be directed precincts@northsydney.nsw.gov.au

Month	Item	Actions	Council's Reply	Status
August	7	Have Your Say Neutral Precinct recommends the Council pare back to deliver essential services only and reduce or put on hold non-essential services until finance is available. If the Council can provide costs against individual services then the Precinct will review and provide further feedback	Noted	Closed for Council - b
July	4 iv	Lime Bikes The Precinct requests the Council to contact the Lime Bikes Company to negotiate an improved response time when Lime Bikes are reported as	Bike Share operators, such as Lime Bike, can legally operate across any Local Government Area in New South Wales without permission from Council according to the Public Spaces (Unattended Property)	Closed for Council - a

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		left in positions hazardous to pedestrians and moving vehicles.	<p>Act 2021. This is NSW State Government legislation and Council cannot contravene the rights specified in the Act.</p> <p>Under the Act, certain conditions are applied and must be met for standing or storing ride share bikes on the footpath These conditions are stated within the legislation. In short, these bikes should not to be left in a public place, in the same location, for a period of more than 7 consecutive days or in a position that obstructs pedestrians. Noting that bike share operators do not need permissions to operate within the LGA, Council has emphasised the importance of increased response times from Lime Bike. In response Lime Bike has asked that Council refer complainants to the address below as the submission would go directly to the response team and facilitates their quick action. help-sydney@li.me. Lime Bike do fine the user of the bicycle for actions such as poor or illegal parking. By going directly to the Bike Share Operator it prevents delays in action as you are dealing directly with the responsible party.</p> <p>Lime Bike have noted that they have the quickest response times when directly notified of poor user activity through the address help-sydney@li.me. For any bike blocking the public way in North Sydney they will remove the bike within 4 hours of notification. Lime can infringe users in accordance with their terms of service where a user does not use or park their bike correct.</p> <p>If you find a bike that is parked unsafely or has fallen over and is blocking the footpath, please contact Lime Bike via:</p> <ul style="list-style-type: none"> the QR code on the bike, which will connect you directly to the local team email at help-sydney@li.me or support-au@li.me Lime's 24/7 hotline: 1800 861 305 	

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			<p>If your request is then not actioned within 4 hours, please report the obstruction or safety risk to Council via:</p> <ul style="list-style-type: none"> email at council@northsydney.nsw.gov.au phone on 02 9936 8100 	
	8.	Ilbery Reserve Neutral Precinct requests the Council to undertake maintenance work in Ilbery Reserve to improve pedestrian safety.	Manager of Parks and Gardens have added request to maintenance schedule	Open/Ongoing
June		Ilbery Reserve Neutral Precinct requests the Council specifically include Ilbery Reserve in the proposed report on actions that can be taken to increase the utilisation and capacity and safety of sports fields, parks, and other public domain/open space areas for safe, passive recreation through increased hours of lighting.	<p>Director of Open Space intends to put a report to the Council Meeting in August, responding to the Matter of Urgency from 26 May 2025. At this stage, we are advising the Council of the costs to undertake a lighting trial for exercise equipment at one park, and providing information on existing lighting in Parks.</p> <p>Street lighting is not within the scope of this report. Ausgrid manages the compliance of street lighting and it's very unlikely that current lighting would be non-compliant; however, Council have asked for this to be checked. Street lighting is also generally controlled by daylight sensors, which trigger lights to turn on/off at sunset/sunrise. Street lighting faults should be reported to Ausgrid by the public directly (at https://www.ausgrid.com.au/In-your-community/Our-services/Report-streetlights#!/map).</p>	Open/Ongoing
		Revised Draft Delivery Program 2025–2029 Neutral Precinct cannot support the Revised Draft Delivery Program 2025–2029 because the costs and funding sources for identified projects is not known. The Precinct urges Council to	<p>Position noted.</p> <p>The Revised Draft Delivery Program 2025-2029 and Operational Plan 2025-26 was voted on and adopted by Council at the Extraordinary Council Meeting on 30 June.</p>	Closed for Council - c

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		remove these proposed projects from the Revised Draft Delivery Program and revert to the previously approved Delivery Program. This will allow time for proper collation of alternative funding and the proposed community consultation, through to 2026 to then establish priorities.	For a summary of the meeting outcomes visit https://www.northsydney.nsw.gov.au/news/article/315/council-meeting-summary-30-june-2025	
May		Draft Delivery Program 2025-29 and Operational Plan 2025-26 The Precinct expressed concerns that plans may not proceed if the full extent of Council's proposed special rate increase is not approved. The community needs to be consulted again when the special rates decision is known.	There will be an update on the DPOP going to Council on Monday 26 May, there will be further engagement.	Open/Ongoing
April		<i>No Actions for Council</i>		
March		<i>No Actions for Council</i>		
February	7.	Ilbery Reserve The Council consider' i. installing low level LED /non spillage lighting in the Ilbery Reserve similar to other lighting that has been installed in public places in Neutral Bay ii. Asking AUSGRID to sponsor/provide the lighting for Ilbery Reserve	In order to move this forward, the Precinct will need to find a way for this to be raised as a Notice of Motion at a Council meeting. It's unlikely that we'll be able to consider their request in the current situation. The other option is for the Precinct to put forward a submission to the DP/OP, as this is where Council adopts its Capital Works Program for next year.	Closed for Council - b