

8.1. MM01: Closure of Milsons Point Post Office

On 14 August 2025 I wrote to Australia Post on behalf of concerned residents seeking clarification on Australia Post's intentions in respect of the Milsons Point Post Office, following a "For Lease" sign appearing on the building.

The Milsons Point Post Office is a thriving, essential service centrally located close to Milsons Point railway station and within 300m walking distance from the significant social housing complex *Greenway* which provides housing for approximately 400 residents. Many of these residents are elderly and English is not their first language. Many do not have access to digital technology and rely upon the Post Office for banking and paying bills.

The Milsons Point Post Office is a vital part of the Milsons Point community providing essential services that residents rely on daily. Many community members, particularly the elderly and those without access to digital services, depend on the Post Office for sending and receiving mail and other vital services. The closure of this facility would create significant hardship for these individuals.

The Post Office also plays a crucial role in supporting local businesses. Many small businesses in the area use the Post Office for shipping products, receiving supplies, and other logistical needs.

On 22 August 2025 I received the attached response from Australia Post confirming that the Post Office will close on 12 November 2025.

This decision has been made without consultation with (or consideration of the impacts on) the community that the facility serves.

I therefore recommend:

- 1. THAT** Council write to the Minister for Communications seeking an urgent review of the decision by Australia Post to close Milsons Point Post Office.
- 2. THAT** Council write to Member for Warringah, Zali Steggall OAM to urge her to renew her submissions to the Commonwealth Government on the closure of the Milsons Point.

COUNCILLOR ZOË BAKER
MAYOR