

9.4. North Sydney Olympic Pool Draft Fees and Charges Schedule 2025-27 - post-exhibition report

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| ENDORSED BY | Therese Cole, Chief Executive Officer |
| ATTACHMENTS | <ol style="list-style-type: none"> 1. NSOP - Draft Fees & Charges Schedule 2025-27 (post-exhibition) [9.4.1 - 4 pages] 2. NSOP Draft Fees & Charges 25-27 - Engagement Report [9.4.2 - 101 pages] |
| CSP LINK | <p>Outcome 3 – An active community with space for everyone to exercise and enjoy the outdoors</p> <p>O1. Deliver additional space for sports and recreation</p> <p>O3. Provide new and upgraded facilities within existing public spaces to increase amenity, accessibility and diversity</p> <p>Outcome 8 – An effective, accountable and sustainable Council that serves the community</p> <p>G8. Manage Council’s finances through robust long-term planning and ongoing financial management</p> |

PURPOSE:

This report provides the results of the community engagement undertaken in relation to the proposed fees and charges for the North Sydney Olympic Pool for the 2025 – 2027 period.

EXECUTIVE SUMMARY:

- At its meeting of 9 February 2026 meeting, Council resolved to place the proposed fees and charges for the North Sydney Olympic Pool on public exhibition. Public exhibition commenced on Tuesday 10 February 2026 in accordance with Council’s Community Engagement Policy.
- The NSOP Draft Fees and Charges Schedule provides a recommended list of fees for all chargeable services, requests, applications, approvals, licences, hire bookings, and memberships at the new NSOP. The fees and charges will contribute towards funding ongoing operational costs, loan repayments, and building a renewal reserve.
- The Schedule has been developed following a comprehensive market and competitor analysis, to ensure the proposed fees and charges are appropriate, equitable, and competitively positioned.
- When consultation closed on Tuesday 10 March 2026, 133 submissions had been received - 111 via Council’s YourSay platform, and 22 written submissions received by email.

- Requests for resident discount, further concessions, parking discounts and support for fitness passport were key themes within the submissions received.

RECOMMENDATION:

- 1. THAT** Council note the contents of this report and the community feedback received in relation to the draft fees and charges proposed for North Sydney Olympic Pool 2025-27.
- 2. THAT** Council adopt the Draft Fees and Charges Schedule 2025-27 for the North Sydney Olympic Pool, which forms Attachment 2 to this report.
- 3. THAT** Council endorse the proposal for free facility memberships and Learn to Swim programs (subject to availability) during the initial four weeks of the North Sydney Olympic Pool's operations.
- 4. THAT** Council endorse free access for the first Saturday and Sunday following opening of the facility.

Background

The NSOP Draft Fees and Charges Schedule for the period from opening date to 30 June 2027 has been developed following a comprehensive market and competitor analysis, benchmarking fees across approximately 12 operators from both the private sector and local government. This analysis was considered alongside NSOP's iconic harbourfront location and the high-quality finishes and amenities now available, to ensure the proposed fees and charges are appropriate, equitable, and competitively positioned.

At its meeting of 9 February 2026 meeting, Council resolved to place the proposed fees and charges for NSOP on public exhibition. The proposed fees would apply from the pool's opening in mid-2026 through to the end of the 2026–27 financial year

Report

Community consultation on the draft fees and charges commenced on Tuesday 10 February 2026 in accordance with Council's Community Engagement Policy, using Council's online YourSay portal, social media posts, and ENewsletters. When consultation closed on Tuesday 10 March 2026, 133 submissions had been received, including 111 via Council's YourSay platform, and 22 written submissions received by email.

The following key themes were raised during the consultation with further feedback, detail, and responses contained in Attachment 1 to this report.

1. Ratepayer discount

Many respondents called for discounted pricing or other recognition for North Sydney residents, reflecting their contribution through Council rates toward the pool redevelopment.

Response

Consideration was given to resident discount in the original report of 9 February 2026. While a resident discount is not recommended for the reasons below, this report recommends a free membership period for Facility Memberships (via direct debit) and Learn to Swim (LTS) programs for the four-week period between commencing the date of facility opening.

In addition, the report recommends a free weekend for all attendees on the first weekend of the opening of the facility.

A resident discount has not been recommended for the following reasons:

The idea is well-intentioned and based on a sense of fairness, given residents already contribute through Council rates.

However, questions of fairness need to be considered across the whole community. Like all local government areas, North Sydney funds and maintains infrastructure that is used by both

residents and non-residents such as beaches, parks, libraries, pools, foreshore areas, and public spaces. These facilities are paid for primarily by local ratepayers, even though they are enjoyed by a much broader population.

While a resident discount may feel equitable for residents who regularly use NSOP, it would reduce the Pool's income overall. That shortfall would then need to be covered through higher subsidies from Council, funded by all ratepayers. This includes residents who do not use the Pool at all. In effect, this would shift more of the cost onto the broader community.

There are also practical considerations. A resident rate would require ongoing verification and audit of residency status, additional administration, and higher operating costs, which would further reduce funds available for maintaining and operating the facility. Given North Sydney's relatively high residential turnover, this would necessitate frequent reviews, additional staffing resources, and would likely detract from the customer experience through increased inconvenience.

Resident discounts for aquatic and leisure facilities are uncommon among metropolitan NSW councils. Neighbouring councils, including Lane Cove, Willoughby, City of Sydney, and Northern Beaches, do not offer resident discounts. However, like the NSOP Draft Fees and Charges Schedule 2025-27, other Councils offer discounts for eligible concession card holders.

For these reasons and noting that resident-only pricing is uncommon among metropolitan councils in Sydney, Council does not recommend introducing a resident rate.

The proposed NSOP fees and charges have been developed to be fair and equitable, offering strong value for money to all users, including residents of the Local Government Area (LGA) as well as workers and visitors.

2. Affordability and value for money

Views on affordability and value for money varied across different fees and charges, with some respondents expressing concern about pricing levels, particularly for casual entry and memberships.

Response

Proposed fees were reviewed against industry benchmarking, competitor analysis, and operating cost considerations. This analysis confirmed the Fees and Charges are fair, equitable, and broadly consistent with comparable metropolitan aquatic and leisure facilities.

No changes are recommended as a direct result of this feedback.

3. Concessions

Requests were made for greater concessions for seniors, pensioners, and people on low incomes, with concerns that current discounts may not be sufficient.

Response

Council reviewed the proposed concession settings and confirmed their inclusion is consistent with standard practice across comparable councils and facilities, supporting access for eligible users while maintaining financial sustainability.

4. Access and affordability at reopening

Feedback highlighted sensitivity around affordability at the time of reopening, following the prolonged closure of the Pool.

Response

As outlined above, this report recommends a time-limited introductory offer along with a free opening weekend.

5. Parking and access costs

Concerns that parking fees and access costs compound overall affordability, particularly for seniors.

Response

Consideration in relation to parking was given in the development of the Draft fees and charges.

Paid parking on Alfred Street South is in force from 10am to midnight each day, with two-hour time limits. The NSOP standard pool operating hours are Monday to Friday 5.30am to 9.30pm, and Saturday and Sunday 7am to 7pm.

Free parking is therefore available between 5.30am and 10am weekdays and 7am and 10am weekends, providing an opportunity for morning swimmers.

In addition, those seniors with disability parking permits have access to the concessions of that scheme 24/7.

Should Council consider implementing a parking discount similar to previous schemes, this would result in an additional cost to the NSOP operations of approximately \$650K. This expense has not been included in forward estimates.

Any consideration of a parking discount must therefore balance the direct financial cost of the subsidy against the potential opportunity cost associated with reduced attendance arising from transport and access constraints.

Parking is managed independently of the Fees and Charges Schedule. As the Roads Authority, Council must avoid on-street parking changes that could benefit the pool to the detriment of surrounding businesses.

A Learn to Swim discount has been provided within the Draft Fees and Charges in recognition of swimming as an important life skill and to remove potential barriers for families. This reflects the importance of swimming as a critical life skill and its role in reducing the risk of drowning among children. Parking will continue to be reviewed once the facility is in operation.

6. Fitness Passport

Strong support was expressed for the inclusion of Fitness Passport as an important affordability and access measure.

Response

Inclusion of Fitness Passport was confirmed in the Draft Fees and Charges Schedule.

7. Support of the Draft fees and charges

A number of submitters provided positive feedback in relation to the Draft fees and charges.

Proposed Initiatives

As discussed above, the following initiatives are recommended to welcome swimmers back to the North Sydney Olympic Pool and address the feedback received through the community consultation, while also balancing long-term financial sustainability and cross subsidisation concerns.

Opening weekend – free access for all

It is recommended that free access be provided to attendees on the first Saturday and Sunday following re-opening of the facility.

One-off introductory offer - Foundation Memberships and Learn to Swim – free four-week access

For the first four weeks after the NSOP opens, Facility Memberships (via direct debit) and Learn to Swim (LTS) programs would be free.

Foundation Facility Membership

- Applies to members signing up to Facility Membership prior to the opening or within the first four weeks of the facility opening.
- Facility Membership will be free for the four-week period commencing on the opening date of the facility.
- Those signing up after the opening date will receive free access for the remainder of the four-week period.
- Members who join within this window become Foundation Members.

- Foundation Members will receive a gift symbolising their status as an NSOP foundation member, following the four-week free access period.

Learn to Swim (LTS)

- Applies to Learn to Swim enrolments prior to the opening or within the first four weeks of the facility opening.
- Learn to Swim lessons will be free for the four-week period commencing on the opening date of the facility, subject to availability.
- Those signing up after the opening date will receive free lessons for the remainder of the four-week period, subject to class availability.

Community members will be able to join as members or enrol in LTS programs from approximately four weeks prior to the facility opening in order to secure the offer in advance. Both offers would remain available until 28 days after the facility opens

While this will reduce revenue in the initial four weeks, the approach balances consultation feedback with financial sustainability considerations. It is anticipated that the initiative will drive strong early membership and LTS uptake, supporting long-term patronage.

Parking Discount

As a swimming facility, learn-to-swim programs play an important role in delivering community outcomes related to water safety and wellbeing. The revenue generated by these programs is also a significant component of the facilities revenue. It was recognised that participants in these programs may face practical and logistical constraints in accessing the facility by public or active transport.

In recognition of this, at its meeting of 9 February 2026, Council endorsed a Learn to Swim Parking discount to be incorporated within the fees and charges schedule for the NSOP, noting that a review of this initiative would be undertaken after 12 months, outlining the impacts and enabling consideration of any further amendments, including discontinuing this initiative if warranted.

The parking discount would apply to 62 parking spaces on Alfred Street, which would be signposted with eligibility details. For the 2026–27 financial year, the proposed discount would be 45 percent during daytime hours (reducing parking costs from \$8.95 per hour to \$4.9 per hour), and a 29 percent discount during evening hours (reducing parking costs from \$5.04 per hour to \$3.58 per hour).

Consultation requirements

No further consultation is proposed in relation to the fees and charges for the NSOP 2025/27.

Financial/Resource Implications

Fees and charges are an important source of income for Council, and the NSOP Draft Fees and Charges Schedule 2025–27 has been used to inform the financial forecasts included in

Council's Long-Term Financial Plan. Adopting the recommendations of this report will help ensure that the proposed NSOP fees and charges are fair and reasonable for users, while also supporting Council's long-term financial sustainability.

The cost of the refund arising from the amended Learn to Swim Parking Discount would be absorbed within the NSOP operating budget. Based on 2018–19 usage levels, the estimated annual cost in the first year of operations is anticipated to be in the order of \$150,000.

Legislation

In accordance with sections 405 and 608(1) of the Local Government Act 1993, a schedule of fees and charges must be prepared annually as a provision within Council's annual *Statement of Revenue Policy*.

| North Sydney Olympic Pool DRAFT Fees & Charges (2025-27) | | | |
|-------------------------------------------------------------------------|-------------------------------|---------|-------------------|
| POOL MANAGEMENT | | | |
| Aquatics (Pool, Spa, Steam Room and Sauna ONLY) | | | |
| <u>Single Entry & Multi-Visit Passes</u> | Fee (ex GST) | GST | Fee (incl GST) |
| Adult | \$10.00 | \$1.00 | \$11.00 |
| Adult - 10 Visit Pass | \$90.00 | \$9.00 | \$99.00 |
| Adult - 20 Visit Pass | \$170.00 | \$17.00 | \$187.00 |
| Child (3-15 years) | \$8.00 | \$0.80 | \$8.80 |
| Child (3-15 years) - 10 Visit Pass | \$72.00 | \$7.20 | \$79.20 |
| Child (3-15 years) - 20 Visit Pass | \$136.00 | \$13.60 | \$149.60 |
| Concession | \$7.50 | \$0.75 | \$8.25 |
| Concession - 10 Visit Pass | \$67.50 | \$6.75 | \$74.25 |
| Concession - 20 Visit Pass | \$127.50 | \$12.75 | \$140.25 |
| Family (2x Adult & 2x Child) | \$28.82 | \$2.88 | \$31.70 |
| + additional child (Family Rate Supplement) | \$6.36 | \$0.64 | \$7.00 |
| Non-swimmer (Spectator) - Carnival | \$4.55 | \$0.45 | \$5.00 |
| Non-swimmer (Spectator) - Other | \$6.82 | \$0.68 | \$7.50 |
| <u>Term Passes</u> | Fee (ex GST) | GST | Fee (incl GST) |
| 3 Month Pass - Adult | \$390.00 | \$39.00 | \$429.00 |
| 6 Month Pass - Adult | \$650.00 | \$65.00 | \$715.00 |
| 3 Month Pass - Child (3-15 years) | \$312.00 | \$31.20 | \$343.20 |
| 6 Month Pass - Child (3-15 years) | \$520.00 | \$52.00 | \$572.00 |
| 3 Month Pass - Concession | \$292.50 | \$29.25 | \$321.75 |
| 6 Month Pass - Concession | \$487.50 | \$48.75 | \$536.25 |
| <u>NSOP School Programs - Aquatic</u> | Fee (ex GST) | GST | Fee (incl GST) |
| General Admission (per student) | \$8.00 | \$0.80 | \$8.80 |
| NSOP Instructors Provided (per instructor / per hour) | \$50.91 | \$5.09 | \$56.00 |
| Relevant Lane Hire (see below) | As per below 'Lane Hire fees' | | |
| Department of Education or Other Body (per student) | \$8.00 | \$0.80 | \$8.80 |
| Non-swimmer (Spectator) | \$4.55 | \$0.45 | \$5.00 |
| Aquatic Programs | | | |
| <u>Learn-to-Swim: 1st Child</u> | Fee (ex GST) | GST | Fee (incl GST) |
| Parent & Baby | \$24.00 | \$0.00 | \$24.00 |
| Learn to Swim | \$24.00 | \$0.00 | \$24.00 |
| Sharks (40-min lesson) | \$24.00 | \$0.00 | \$24.00 |
| Minis: (45-min lesson) | \$24.00 | \$0.00 | \$24.00 |
| <u>Learn-to-Swim: 2nd & Subsequent Child</u> | Fee (ex GST) | GST | Fee (incl GST) |
| Parent & Baby | \$22.80 | \$0.00 | \$22.80 |
| Learn to Swim | \$22.80 | \$0.00 | \$22.80 |
| Sharks (45-min lesson) | \$22.80 | \$0.00 | \$22.80 |
| Minis: (60-min lesson) | \$22.80 | \$0.00 | \$22.80 |
| <u>Learn-to-Swim: Private / Holiday Intensive / Adult</u> | Fee (ex GST) | GST | Fee (incl GST) |
| Holiday Intensive (5 lessons/week; 30-mins per lesson) | \$96.00 | \$0.00 | \$96.00 |
| Private Lesson - Child (30-mins) | \$84.00 | \$0.00 | \$84.00 |

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|---------------------------------------------------------------------------|-------------------------------------|----------|-------------------|
| Private Lesson - Adult (30-mins) | \$84.00 | \$0.00 | \$84.00 |
| Adult LTS (45-mins) | \$36.00 | \$0.00 | \$36.00 |
| Squads | Fee (ex GST) | GST | Fee (incl GST) |
| Masters (18+ years): 3 session per week, per fortnight | \$69.09 | \$6.91 | \$76.00 |
| Juniors / Teen Fitness: 3-4 Sessions per week, per fortnight | \$77.27 | \$7.73 | \$85.00 |
| Bronze: 4-5 Sessions per week, per fortnight | \$90.00 | \$9.00 | \$99.00 |
| Silver: 5-7 Sessions per week, per fortnight | \$102.73 | \$10.27 | \$113.00 |
| Gold: 6-9 Sessions per week, per fortnight | \$102.73 | \$10.27 | \$113.00 |
| NAS: 8-11 Sessions per week, per fortnight | \$102.73 | \$10.27 | \$113.00 |
| Birthday Parties | Fee (ex GST) | GST | Fee (incl GST) |
| Birthday Party - Inflatable & Party Room (120-mins) | \$500.00 | \$50.00 | \$550.00 |
| Catering | Fee to be negotiated on application | | |
| Creche (Max 2-hours) | Fee (ex GST) | GST | Fee (incl GST) |
| Child - Single Visit (per hour) | \$6.36 | \$0.64 | \$7.00 |
| Child - 10 Visit pass (per hour) | \$57.27 | \$5.73 | \$63.00 |
| Child - 20 Visit pass (per hour) | \$108.18 | \$10.82 | \$119.00 |
| Lane Hire Fees | Fee (ex GST) | GST | Fee (incl GST) |
| 25m Indoor Pool - Lane Hire (per hour) | \$86.36 | \$8.64 | \$95.00 |
| 25m Indoor Pool (Public Schools/Community) - Lane Hire (per hour) | \$43.18 | \$4.32 | \$47.50 |
| Indoor Program Pool - Lane Hire (per hour) | \$63.64 | \$6.36 | \$70.00 |
| Indoor Program Pool (Public Schools/Community) - Lane Hire (per hour) | \$31.82 | \$3.18 | \$35.00 |
| 50m Olympic Pool - Lane Hire (per hour) | \$127.27 | \$12.73 | \$140.00 |
| 50m Olympic Pool (Public Schools/Community) - Lane Hire (per hour) | \$63.64 | \$6.36 | \$70.00 |
| 50m Olympic Pool - Carnival | \$4,072.73 | \$407.27 | \$4,480.00 |
| 50m Olympic Pool - Carnival (Public Schools/Community) | \$2,036.36 | \$203.64 | \$2,240.00 |
| 50m Olympic Pool (HALF) - Lane Hire (per hour) | \$81.82 | \$8.18 | \$90.00 |
| 50m Olympic Pool (HALF) (Public Schools/Community) - Lane Hire (per hour) | \$40.91 | \$4.09 | \$45.00 |
| 50m Olympic Pool (HALF) - Carnival | \$2,686.36 | \$268.64 | \$2,955.00 |
| 50m Olympic Pool (HALF) - Carnival (Public Schools/Community) | \$1,340.91 | \$134.09 | \$1,475.00 |
| Splashpad & Children's Leisure Pool (per hour) | \$381.82 | \$38.18 | \$420.00 |
| 50m Olympic Pool - Private event hire | Market Pricing | | |
| Indoor Pool Hire - Private event hire | Market Pricing | | |
| GYM MANAGEMENT | | | |
| Gym Services (Gym, Swim & Group Fitness) | | | |
| Single Entry & Multi-visit Passes | Fee (ex GST) | GST | Fee (incl GST) |
| Adult - Casual | \$30.27 | \$3.03 | \$33.30 |
| Adult - 10 Visit Pass | \$272.45 | \$27.25 | \$299.70 |
| Adult - 20 Visit Pass | \$514.64 | \$51.46 | \$566.10 |
| Concession - Casual | \$22.73 | \$2.27 | \$25.00 |
| Concession - 10 Visit Pass | \$204.55 | \$20.45 | \$225.00 |
| Concession - 20 Visit Pass | \$386.36 | \$38.64 | \$425.00 |
| Reformer Pilates Class - Casual | \$40.91 | \$4.09 | \$45.00 |
| Reformer Pilates Class - 10 Visit Pass | \$368.18 | \$36.82 | \$405.00 |
| Reformer Pilates Class - 20 Visit Pass | \$695.45 | \$69.55 | \$765.00 |
| Concession Reformer Pilates Class - Casual | \$30.68 | \$3.07 | \$33.75 |
| Concession Reformer Pilates Class - 10 Visit Pass | \$276.14 | \$27.61 | \$303.75 |
| Concession Reformer Pilates Class - 20 Visit Pass | \$521.59 | \$52.16 | \$573.75 |

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|-------------------------------------------------------------|-------------------------|------------|---------------------------|
| Reformer Pilates Supplement (Existing NSOP Member) - Casual | \$18.18 | \$1.82 | \$20.00 |
| Reformer Pilates Supplement - 10 Visit Pass | \$163.64 | \$16.36 | \$180.00 |
| Reformer Pilates Supplement - 20 Visit Pass | \$309.09 | \$30.91 | \$340.00 |
| Body Composition Scan | \$22.73 | \$2.27 | \$25.00 |
| Facility Memberships | Fee (ex GST) | GST | Fee (incl GST) |
| Membership – Fortnightly Direct Debit | \$67.27 | \$6.73 | \$74.00 |
| Membership - 3-months Upfront | \$437.27 | \$43.73 | \$481.00 |
| Membership - 6-months Upfront | \$874.55 | \$87.45 | \$962.00 |
| Membership – Concession Fortnightly Direct Debit | \$50.45 | \$5.05 | \$55.50 |
| Membership - Concession 3-months Upfront | \$327.95 | \$32.80 | \$360.75 |
| Membership - Concession 6-months Upfront | \$655.91 | \$65.59 | \$721.50 |
| Membership PLUS+ - Fortnightly Direct Debit | \$118.18 | \$11.82 | \$130.00 |
| Membership PLUS+ - 3-months Upfront | \$768.18 | \$76.82 | \$845.00 |
| Membership PLUS+ - 6-months Upfront | \$1,536.36 | \$153.64 | \$1,690.00 |
| Membership PLUS+ Concession - Fortnightly Direct Debit | \$88.64 | \$8.86 | \$97.50 |
| Membership PLUS+ Concession - 3-months Upfront | \$576.14 | \$57.61 | \$633.75 |
| Membership PLUS+ Concession - 6-months Upfront | \$1,152.27 | \$115.23 | \$1,267.50 |
| Teen Gym - Fortnightly Direct Debit | \$45.45 | \$4.55 | \$50.00 |
| Personal Training | Fee (ex GST) | GST | Fee (incl GST) |
| 1 on 1 x 1 Personal Training (30-min) | \$63.64 | \$6.36 | \$70.00 |
| 1 on 1 x 5 Personal Training (30 min) | \$302.27 | \$30.23 | \$332.50 |
| 1 on 1 x 10 Personal Training (30 min) | \$572.73 | \$57.27 | \$630.00 |
| 1 on 1 x 1 Personal Training (45-min) | \$90.91 | \$9.09 | \$100.00 |
| 1 on 1 x 5 Personal Training (45 min) | \$431.82 | \$43.18 | \$475.00 |
| 1 on 1 x 10 Personal Training (45 min) | \$818.18 | \$81.82 | \$900.00 |
| 2 on 1 x 1 Personal Training (30min) | \$90.91 | \$9.09 | \$100.00 |
| 2 on 1 x 5 Personal Training (30min) | \$431.82 | \$43.18 | \$475.00 |
| 2 on 1 x 10 Personal Training (30min) | \$818.18 | \$81.82 | \$900.00 |
| 2 on 1 x 1 Personal Training (45min) | \$127.27 | \$12.73 | \$140.00 |
| 2 on 1 x 5 Personal Training (45min) | \$604.55 | \$60.45 | \$665.00 |
| 2 on 1 x 10 Personal Training (45min) | \$1,145.45 | \$114.55 | \$1,260.00 |
| NSOP Schools Programs - Gym | Fee (ex GST) | GST | Fee (incl GST) |
| General Admission (per student) | \$8.00 | \$0.80 | \$8.80 |
| NSOP Instructors Provided (per instructor / per hour) | \$50.91 | \$5.09 | \$56.00 |
| Department of Education or Other Body (per student) | \$8.00 | \$0.80 | \$8.80 |
| COMMERCIAL OPERATIONS | | | |
| Adminstration | | | |
| Room Hire (Per Hour) | Fee (ex GST) | GST | Fee (incl GST) |
| Multi-function Room (L1) - Commercial Rate | \$113.64 | \$11.36 | \$125.00 |
| Multi-function Room (L1) - Community Rate | \$56.82 | \$5.68 | \$62.50 |
| Group Fitness Studio (L1) - Commercial Rate | \$145.45 | \$14.55 | \$160.00 |
| Group Fitness Studio (L1) - Community Rate | \$72.73 | \$7.27 | \$80.00 |
| Sundeck (L2) - Commercial Rate | | | Market Pricing |
| Sundeck (L2) - Community Rate | | | Market Pricing |
| Terrace (L3) - Commercial Rate | | | Market Pricing |
| Terrace (L3) - Community Rate | | | Market Pricing |
| Venue Hire | Fee (ex GST) | GST | Fee (incl GST) |

| Private Event Hire | Market Pricing | | |
|---------------------------------------------------------------------------|-------------------------------------|--------|-------------------|
| Filming / Still Photography | Fee (ex GST) | GST | Fee (incl GST) |
| Filming Permit Application Fee | \$225.00 | \$0.00 | \$225.00 |
| Filming Location Fee - 50m Olympic Pool (per lane per hour; min. 2 lanes) | Market Pricing | | |
| Filming Location Fee - 25m Indoor Pool (per lane per hour; min. 2 lanes) | Market Pricing | | |
| Filming Location Fee - Sundeck (L2) (per hour) | Market Pricing | | |
| Filming Location Fee - Terrace (L3) (per hour) | Market Pricing | | |
| Filming Location Fee - Splashpad & Children's Leisure Pool (per hour) | Market Pricing | | |
| Staff Hire Fees | Fee (ex GST) | GST | Fee (incl GST) |
| Duty Manager (per hour) | \$90.00 | \$9.00 | \$99.00 |
| Other Staff (per hour) | \$50.91 | \$5.09 | \$56.00 |
| Membership Card Replacement Fee | Fee (ex GST) | GST | Fee (incl GST) |
| Key-fob or Card | \$4.55 | \$0.45 | \$5.00 |
| Wristband | \$9.09 | \$0.91 | \$10.00 |
| Direct Debit Failed Payment / Rejection Fee | Fee (ex GST) | GST | Fee (incl GST) |
| As per direct debit provider | \$6.00 | \$0.00 | \$6.00 |
| Cleaning Fees | Fee (ex GST) | GST | Fee (incl GST) |
| By negotiation per booking | Fee to be negotiated on application | | |
| Learn to Swim Parking Discount (Max. one 2-hour session per day) | Fee (ex GST) | GST | Fee (incl GST) |
| Daytime hours (10am-6pm) Learn to Swim discount on allocated parking bays | 45% discount off standard rate | | |
| Evening hours (6pm-12am) Learn to Swim discount on allocated parking bays | 29% discount off standard rate | | |

North Sydney Olympic Pool – Draft Fees and Charges Schedule 2025-27

Executive Briefing

Purpose

This report summarises community engagement undertaken for the Draft Fees and Charges Schedule 2025–27 for the North Sydney Olympic Pool (NSOP).

Why this matters for Council

Engagement was undertaken to support transparent and informed decision-making for a significant Council-owned community asset. Community feedback highlights strong interest in the reopening of the Pool alongside concerns regarding affordability, ratepayer recognition, concessions, and financial sustainability.

Headline engagement outcomes

Engagement level: Consult

Total participants / submissions: 133

Top supportive views (number of times mentioned):

1. Fees are fair/reasonable/competitive/appropriately benchmarked (20 occurrences)
2. Eagerness for reopening and willingness to pay (8 occurrences)
3. Support for Fitness passport (3 occurrences)

Top concerns/themes (number of times mentioned):

1. Resident/ratepayers recognition (40 mentions)
2. Concessions/seniors/pensioners/low-income affordability (33 mentions)
3. Benchmarking/comparisons with other facilities (27 mentions)

How feedback influenced the recommendation

Community feedback was considered alongside industry benchmarking, competitor analysis, and Council’s financial and operational responsibilities. While views on affordability varied, analysis confirms the proposed Fees and Charges are fair, equitable, and broadly consistent with comparable metropolitan facilities of the same quality and location. In response to feedback regarding affordability at reopening, a time-limited introductory measure is recommended to support access without impacting long-term financial sustainability.

Council Engagement Report

1. Purpose of this Report

This report provides a transparent summary of engagement undertaken, feedback received and how that feedback informs Council's consideration of the Draft Fees and Charges Schedule.

2. Project Overview

Project title: North Sydney Olympic Pool – Draft Fees and Charges Schedule 2025–27

Directorate/Service Unit: Open Space and Infrastructure

Project manager: Service Unit Manager Leisure and Aquatics

Engagement lead: Engagement Specialist

Brief project description: Community consultation on the draft Fees and Charges Schedule 2025-27 for North Sydney Olympic Pool commenced on Tuesday 10 February 2026. This draft schedule provides a recommended list of fees for all chargeable services, requests, applications, approvals, licences, hire bookings, and memberships at the newly redeveloped North Sydney Olympic Pool. Feedback closed on Tuesday 10 March 2026.

3. Why Engagement Was Required

The proposed fees directly impact community access to a major public facility and attracted a high level of public interest following the Pool's redevelopment.

| Legislative instrument | What it requires |
|--------------------------------------------|----------------------------------------------|
| Local Government Act 1993 – s608 | Authority to set fees and charges |
| Local Government Act 1993 – s406 | Consultation requirements for IP&R documents |
| IP&R Framework | Fees included in Operational Plan |
| Local Government (General) Regulation 2021 | Mandatory public exhibition |

| Relevant Council Policy / Strategy | Role in NSOP Fees & Charges |
|------------------------------------|-----------------------------|
| Revenue Policy | Primary pricing principles |
| Fees & Charges Schedule | Formal adoption instrument |

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| Asset Management Strategy | Lifecycle and sustainability |
| Community Strategic Plan | Strategic alignment |
| Delivery Program & Operational Plan | Statutory adoption & exhibition |

Using the IAP2 Spectrum of Public Participation as a guide, the Draft Fees and Charges Schedule 2025–27 for the North Sydney Olympic Pool is assessed as having a moderate level of impact on the community. The decision directly affects the cost of accessing a major public facility but does not alter service availability or long-term community outcomes.

4. Engagement Objectives

- Inform the community about the proposed Fees and Charges Schedule
- Seek feedback on affordability, value and fairness
- Understand community priorities prior to finalisation

5. Engagement Scope and Stakeholders

Who was engaged: residents, ratepayers, former pool users, seniors, families, clubs and the broader Sydney community.

6. Engagement Approach

Level of engagement: Consult

Engagement period: 10 February – 10 March 2026

Methods used: Online survey via YourSay and written submissions via email.

7. Participation and Reach

YourSay Stats

Page views: 4567

Unique Visitors: 2781

Document Views/Downloads: 62 by 54 unique visitors

31 FAQs: 2,676 views by 500 unique visitors

Top three engaged FAQs by unique visitors

1. When will the redeveloped Pool open?

2. What are the proposed membership options and prices?
3. What are the proposed operating hours?

Social Media stats

Number of posts: 3

Combined Social Media Totals (all platforms):

| Date | Total Reach | Total Views / Impressions | Total Engagements |
|-------------|-------------|---------------------------|-------------------|
| 10 February | 6,693 | 10,563 | 364 |
| 17 February | 24,209 | 37,971 | 3,621 |
| 25 February | 14,200 | 22,301 | 2,178 |

Overall performance peaked on 17 February, driven by the NSOP Fees & Charges post, which achieved the highest combined reach (24,209) and engagements (3,621), indicating strong community interest in pricing-related content.

eNewsletter stats

| eNewsletter | Delivered | Opened | Clicks | Unique clicks |
|------------------------------------------------|-----------|--------|--------|---------------|
| Precinct eNews 28 February – 13 March | 574 | 290 | 45 | 13 |
| Precinct eNews 16 February – 27 February | 569 | 293 | 44 | 25 |

Precinct meetings it was discussed at

| Precinct name | Meeting Date | Attendances |
|----------------|------------------|-------------|
| Wollstonecraft | 11 February 2026 | 25 |
| Willoughby Bay | 12 February 2026 | 15 |
| Lavender Bay | 26 February 2026 | 25 |
| Waverton | 3 March 2026 | 35 |

Submission numbers

A total of 133 submissions were received during the exhibition period, comprising 111 submissions via Council's YourSay platform and 22 written submissions received by email.

8. Key Themes and Feedback

The following themes reflect the most frequently raised issues across submissions and provide context for Council's consideration of the Draft Fees and Charges Schedule.

Theme 1: Resident / ratepayer recognition & equity (40 mentions)

Strong calls for resident discounts, differential pricing for non-residents, or other recognition of ratepayers who funded the redevelopment

Theme 2: Concessions, seniors & low-income affordability (33 mentions)

Requests for lower fees for pensioners, seniors, concession card holders and people on low incomes; concern about exclusion

Theme 3: Benchmarking against other facilities (27 mentions)

Comparisons with Lane Cove, City of Sydney, Boy Charlton, 360, YMCA, etc.; questioning competitiveness and value

Theme 4: Parking and access costs (25 mentions)

Parking fees and access difficulties seen as compounding overall cost, especially for seniors

Theme 5: General affordability / fees too high (20 mentions)

Broad statements that fees are excessive, unaffordable or should be lower

Theme 6: Support for pricing fairness and value (16 mentions)

Some responses consider the fees and charges to be reasonable, fair and appropriately benchmarked for what was being offered.

Theme 7: Pilates, classes & program pricing (15 mentions)

Pilates/reformer, aquafit, squad and class prices seen as high or unclear

Theme 8: Governance, cost overruns & financial management (15 mentions)

References to mismanagement, blowouts, rate increases, and accountability

Theme 9: Schools & carnivals pricing / impact (9 mentions)

Views on school use, carnivals, and who should pay more

Theme 10: Fitness Passport / gym passport inclusion (7 mentions)

Support for inclusion as a key affordability and uptake measure

9. Who We Heard From – At a Glance

YourSay Submissions

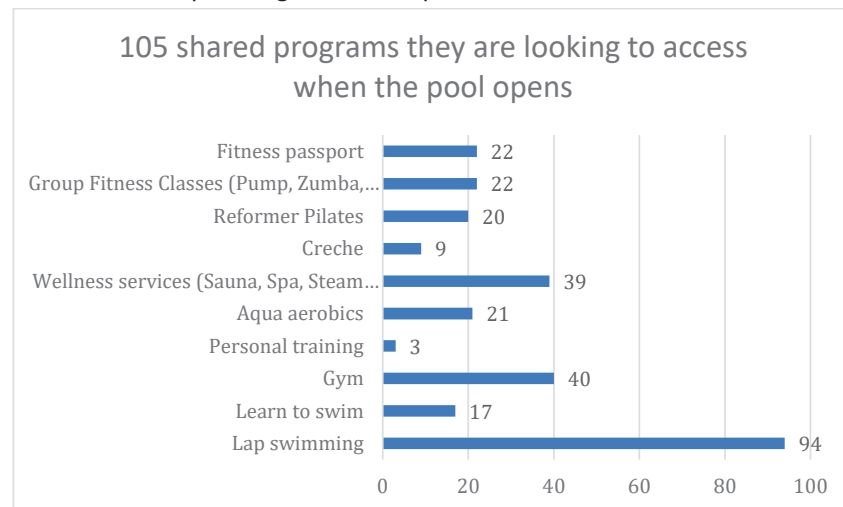
From the 111 submissions we received on YourSay it was highlighted that:

99 were residents

89 had used the North Sydney Olympic Pool before it closed

84 were planning to visit when it opens

59 of 108 were planning to visit the pool two to three times a week



10. What We Heard and How Feedback Has Informed the Proposal

The following table summarises the key themes raised during the consultation and outlines how this feedback was considered in shaping the final proposal.

| Key theme | What we heard | Council response / outcome |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ratepayer recognition | Many respondents called for discounted pricing or other recognition for North Sydney residents, reflecting their contribution through Council rates toward the redevelopment of the Pool. | Council acknowledged this feedback and carefully considered resident-only pricing. However, resident-only pricing would reduce NSOP income, increase the level of subsidy required from Council, and shift additional costs onto all ratepayers, including those who do not use the facility. Resident discounts would also introduce additional administrative |

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| | | complexity and are uncommon among neighbouring metropolitan councils. |
| Affordability and value for money | Views on affordability and value for money varied across different fees and charges, with some respondents expressing concern about pricing levels, particularly for casual entry and memberships. | Proposed fees were reviewed against industry benchmarking, competitor analysis, and operating cost considerations. This analysis confirmed the Fees and Charges are fair, equitable, and broadly consistent with comparable metropolitan aquatic and leisure facilities. No changes are recommended as a direct result of this feedback. |
| Concessions | Requests were made for stronger concessions for seniors, pensioners, and people on low incomes, with concerns that current discounts may not be sufficient. | Council reviewed the proposed concession settings and confirmed their inclusion is consistent with standard practice across comparable councils and facilities, supporting access for eligible users while maintaining financial sustainability. |
| Access and affordability at reopening | Feedback highlighted sensitivity around affordability at the time of reopening, following the prolonged closure of the Pool. | In response to this feedback, and without affecting long-term financial sustainability, a time-limited introductory offer is recommended. This would provide four weeks of free access from the official opening, for individuals commencing a Facility Membership and for children enrolled in NSOP Learn to Swim programs. |
| Parking and access costs | Concerns that parking fees and access costs compound overall affordability, particularly for seniors. | Parking arrangements are managed separately from the Fees and Charges Schedule. Council notes concerns regarding the cumulative impact of parking and access costs, particularly for seniors. The North Sydney Olympic Pool's standard opening hours are Monday to Friday 5.30am–9.30pm and Saturday and |

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| | | <p>Sunday 7.00am–7.00pm, with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. In addition, eligible seniors holding a disability parking permit are entitled to parking concessions at all times.</p> <p>Due to constrained on-site parking capacity and the availability of public transport, subsidised parking has been prioritised for families participating in the Learn to Swim program, recognising swimming as a critical life skill for children. Council will continue to monitor parking and access impacts, including for seniors, with a review proposed 12 months following implementation.</p> |
| Support for pricing fairness and value | Some respondents considered the proposed Fees and Charges to be reasonable, fair and appropriately benchmarked, noting the quality, location and scale of the redeveloped facility. | Council notes this feedback and considers it consistent with the benchmarking, financial modelling and operational analysis used to develop the Draft Fees and Charges Schedule. The proposed fees are considered fair, competitive and appropriate, and no changes are recommended as a result of this feedback. |
| Fitness Passport | Strong support was expressed for the inclusion of Fitness Passport as an important affordability and access measure. | Inclusion of Fitness Passport was confirmed in the draft Fees and Charges Schedule. |

Overall, community feedback informed Council’s consideration of equity, affordability, and access, while the final proposal balances these considerations with Council’s financial and operational responsibilities for the North Sydney Olympic Pool.

12. Attachments

The table below contains a schedule of all submissions received during the public exhibition period, with personal identifying information withheld, together with Council's responses.

The table includes submissions received via Council's *Your Say* survey.

- Submissions prefixed with “**(Higher?)**” relate to responses to the survey question “*Are there any specific fees and charges that you feel should be higher?*”.
- Submissions prefixed with “**(Lower?)**” relate to responses to the survey question “*Are there any specific fees and charges that you feel should be lower?*”.

| Submitter | Submission | Response |
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| 1 | Great that fitness passport will be accepted. A 12-month membership would be a great addition in line with most gyms and pools. | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process. |

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| <p>2</p> | <p>(higher?) Lap swimmers shouldn't have to subsidise all the non-swimming activities (lower?) The concession fee should be half the adult fee, ie. \$6.50 Weirdly, I think the non concession adult entry fee is fair. It cost a vast amount of treasure to completely rebuild the pool, so expecting a cheap entry is unrealistic. That said, all the "swimmer adjacent" activities should cost a lot more. Swimmers only do laps and use the changerooms. The activewear brigade pose and preen and like to see themselves being seen using thousands of dollars of gym gear. They can pay. Through the nose</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>3</p> | <p>I am a ratepayer and will not give ongoing support to this financial disaster. Plus in the last 5 years I am swimming elsewhere and won't return. Simple - just open the Pool and move on</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>4</p> | <p>I think the proposed fees for pool entry are excessive to have a swim at the local pool . The entry price should be no more than \$6 or & \$7 for adults , non concession and \$4 for concession Only well off people can afford to swim at swimming pools these days. Average workers don't have a lot of spare money. It is poor that swimming pools are becoming out of reach for many people in the city, major cities outside of Sydney are substantially cheaper often with more amenities and free parking. What you don't see with excessive charges is the non participation rate, you only see those who can afford to participate. Swimming is good for health, fitness , mental health , community engagement, excellent for people who can't do weight bearing exercise for chronic injury. In general it's a replacement for people who don't live close to beaches, which are free to visit as there is usually plenty of nearby street parking outside of the paid carpark areas . NSC has zero parking and still expect to charge \$10 plus GST People are outpriced out of Sydney and out priced from participation. Pools are like libraries and should be accessible to everyone. Assuming people have enough spare cash to by a book of tickets or long term pass is assuming everyone has money. So I think the whole pricing structure is based on exclusion and not inclusion. People didn't need a gym, they needed a swimming pool, gyms are all over the area and mostly transitioning to luxury wellness centres ., we needed a community affordable renovated swimming pool for community. So no, I don't like the pricing structure .</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>5</p> | <p>(higher?) Schools in North Sydney area should pay more as they do NOT contribute to any Council Rates A Rate Payers discount should be given. Schools and non-rate payers will use this facility and should take some of the enormous cost charged to Rate Payers.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>6</p> | <p>(Higher?) Private Schools Swimming Carnivals - fees should be higher due the very large number of schools & many Private Schools in Nth Sydney area. Restrict the number of times Carnivals can be booked same reason as above because public amenity is totally compromised during school Carnivals. (Lower?) Rate payers who are paying the cost of NSOP should get some free passes pa like parking passes. I think Sat closure at 6.30 is too early - unless there are opportunities for some commercial revenue Public Holiday Closure at 4.30 too early</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. The North Sydney Olympic Pool's standard opening hours are Monday to Friday 5.30am-9.30pm and Saturday and Sunday</p> |

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| | | <p>7.00am–7.00pm, with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 7 | <p>(higher?) I filled it out stating schools in the area should be charged more as they make no contribution to Council rates. Also, there should be a discount for North Sydney rate payers! (lower?) Also, there should be a discount for North Sydney rate payers!</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All</p> |

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| | | <p>feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>8</p> | <p>In my opinion the pool is frequented by a very small number of residents and it would therefore be unjust and unfair for the majority of residents to be required to subsidise the pool fees of the few resident users. This debacle has been a disgraceful period in the history of North Sydney that has placed an unnecessary financial burden on all residents. Don't make the burden greater for non users.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>9</p> | <p>Hi there, I am concerned about the potential branding / co-branding of the pool. I disagree with commercially aligning the site, as we have already experienced within the community the impact of the difficulties of the renovation, which have gone significantly over budget due to seemingly poorly established contracts and subsequent management of these contracts. I would query the level of necessity to further embed our community with specific partners given the impact of the failure to previously manage these effectively. Attempts to transfer these failures onto the community</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| | <p>through council rate increases is also a poor reflection on financial management capability within the council.</p> | |
| <p>10</p> | <p>(higher?) They seem about right but would recommend some special from time to time particularly over winter months. (lower?) Yearly membership for the immediate local residence could be a lower price. Some incentive group ticket bookings perhaps?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>11</p> | <p>Resident Discount Current Proposal: Council has not recommended introducing a resident discount because it would require higher subsidies from all ratepayers, including those who don't use the Pool. Resident only pricing is uncommon across metropolitan Sydney, with neighbouring councils not offering similar discounts. Instead, North Sydney Olympic Pool's fees have been designed to be fair, competitive and good value for all users, with concession discounts available for eligible cardholders. Submission/comments: 1. Anything that Council does should as far as possible result in an equitable outcome (a key objective of the IPR framework) for all stakeholders. The stakeholders are really the ratepayers and users of the local government area. 2. An equitable outcome means achieving fair outcome by providing tailored inputs, rather than providing identical, one-size-fits-all treatment. The majority of the NSOP funding is coming from ratepayers, rather than from the users of the facility, who it is proposed by Council, should pay the same amount to use the pool, regardless as to whether that user has paid for the NSOP as a ratepayer or not. 3. To achieve the outcome of being equitable to all users of the NSOP (with no increase in the Council Rates) it would require an entrance fee that would be unsustainable. As a result, the majority of the cost burden is currently proposed to be on the ratepayers. 4. There are 3 potential sources of funding for the NSOP a. Ratepayers b. Resident Users</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| | <p>c. Non-Resident Users</p> <p>5. Council has said that introducing a resident discount would require a higher subsidy from all ratepayers, including those that don't use the pool. If any reduction in the Resident Entrance Fee was offset by an increase in the Non-Resident Entrance Fee, then that would be providing a more equitable result.</p> <p>6. If Council projected that 50% of Swimmers were Residents and 50% were Non Residents, then a \$1 reduction in Residents would result in a \$1 increase in Non-Residents Entrance Fee.</p> <p>7. Council says that "Resident only pricing is uncommon across metropolitan Sydney, with neighbouring councils not offering similar discounts." My comments are as follows:</p> <p>a. There is one study by Snowy Valleys Council, shows a 23% increase in visitation with no entrance fee, so there is some price elasticity (with a 100% reduction). That means that there may be some increase in the level of visitation from residents if a discount was offered.</p> <p>b. Although other neighbouring councils not having discounts for pools, other councils do provide free parking at beaches (Mosman and Warringah for example) for residents, and Mosman Council provides discount parking for residents at its pools</p> <p>8. Council states that there would be an issue administering a resident discount. Surely this discount could be done utilising the address on an individual's licence.</p> <p>9. I would suggest that these amendments would only apply to Swimming Pool entrance fees, and not the Gym and other activities. The logic, is that there are multiple gyms in the close vicinity, it appears to have been sub-contracted.</p> | |
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| | <p>I urge you to think about providing the residents and ratepayers of North Sydney Council with some level of equity.</p> | |
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| 12 | I am strongly supportive of NSOP being included in Fitness Passport for both the pool and gym access. If the facility is not included in this service, my concern is that alternate facilities will attract Fitness Passport users over NSOP. | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process. |
| 13 | I think that North Sydney residents should get a discount. Our rates have paid for this pool. | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process. |
| 14 | (Lower?) Local residents of North Sydney council should have reduced rates - adults, children & learn to swim Local residents of North Sydney council should have reduced rates - for adults, children & learn to swim | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process. |

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| <p>15</p> | <p>(Higher?) Nothing higher. (Lower?) I request the Council implement discounts for local Council rate payers.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>16</p> | <p>(higher?) No, to the contrary. (lower?) Fees for local rate-paying residents especially seniors. Council has made much of the fact that the facility is used by the wider Sydney community yet the State Government has not contributed to the project and that the cost of is being born by local resident rate-payers. If this is in fact true, the fee structure needs to recognize the enormous rate increase burden on resident rate-payers by structuring a reduced charge for them, especially seniors and retirees, say 50% of the proposed charges.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| 17 | <p>(Higher?) No (Lower?) Single Entry Concession to the pool - \$8.25 (incl GST) is to high compared to other pool</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| 18 | <p>(higher?) No (lower?) Single entry adult fee All fees should be in line with other pools in the city Eg. The Boy Charlton at \$7.90 for single adult</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 19 | <p>Less 2 dollars for residents for first five years off single entry price</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 20 | <p>I'd be happy to pay meaningful upfront "seed" money to get 5-year access. This is MY local pool / recreation area. Say legend plus \$14k.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>21</p> | <p>I would potentially visit multiple times a week if the prices were more affordable but I can't afford it at what you're proposing so I won't be able to visit at all (higher?) Absolutely not. The fees you are proposing to charge are exorbitant compared to other places in the area/sydney that offer the same facilities and classes. Why would I pay \$45 for a single Pilates class when there are dozens of other places offering classes for \$30 or less? E.g. KX Pilates (lower?) Yes all of them. Residents of the LGA should be offered a reduced rate given we paid for the pool As above, the fees seem very excessive compared to what other places are offering. The Pilates and other classes are extremely expensive and I wouldn't choose to spend \$15 extra just to do a class at the pool. It also seems unfair that residents of North Sydney LGA aren't being offered a reduced rate or free passes given our rates have paid for the pool. You would surely be better off charging less and having more visitors than charging such huge amounts and so not getting as many people through</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>22</p> | <p>no interest in swimming pools (Higher?) The fees should cover the costs incurred in building the pool and help repair the council budget. Local residents should not be asked to provide any funding for the pool or offset cheap fees for pool users. (Lower?) No the fees seem very low The council should ensure private schools using the pool are paying and no place any burden for this on local rate payers. If the council cannot run the pool as profitable then it should be sold.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>23</p> | <p>Please ensure to include the pool within the fitness passport program</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>24</p> | <p>(Lower?) \$10 not \$11 for a visitconcession \$7.50</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>25</p> | <p>(Higher?) The fees are reasonable and should not be higher (Lower?) The learn to swim should be lower</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>26</p> | <p>(Lower?) Pilates Maybe discount for people who live in the north Sydney council area</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>27</p> | <p>All fees should be lower All fees should be lower and provide an ease of access with the high cost of living</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>28</p> | <p>Higher? You're kidding. (Lower?) All of them. I swim at a pool close by and it charges 7.90 per entry, 2 dollars for spectators. It is 20 per week a fortnight for membership to that pool. Your prices are wild!</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>29</p> | <p>(Lower?) I think residents of north Sydney should have a high discount given that it's taxpayers are paying Yes the fees are not competitive in particular single entry for gym and membership</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>30</p> | <p>I may take my grandchildren there for a casual swim provided the cost is not prohibitive (Higher?) If you make them higher then I / and other people will just go elsewhere (Lower?) I think the 3-15 age group charge should be changed to 5-15. I think pre- schooners should be free. I think the comparison to Lane Cove prices is reasonably fair.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>31</p> | <p>(Lower?) Casual entry! Parking is hard enough in the area and have to pay \$11 entry I rather go to other pool</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. In relation to your concerns about parking the pool's standard opening hours are Monday to Friday 5.30am–9.30pm and Saturday and Sunday 7.00am–7.00pm,</p> |

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| | | <p>with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 32 | <p>It would be nice to have a 12 month membership option for the gym instead of only 6 months</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 33 | <p>Please open the pool. Most pools are around cost about \$10 casual rate. I'd be happy to pay a bit more due to the iconic pool which has been closed for too long.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>34</p> | <p>(Lower?) Yes - it will be outrageous if my fees as a NS resident are the same as people from other localities There should be a discount for NS ratepayers</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>35</p> | <p>(Higher?) No, the proposed charges are significantly higher than peer facilities within a 15km radius. With no better or greater facilities. (Lower?) Pool/swim entry is too high. It is significantly higher than other local pools with no better offer Reduce the fees in line with other local pools. The facilities are no better and parking is worse.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 36 | 10 and 20 pass swim are too expensive | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process. |
| 37 | (Lower?) The 6 month upfront payment for memberships Have a gym + pool + recovery (no classes) cheaper membership | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process. |

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| <p>38</p> | <p>(Lower?) Discount for north Sydney residents who have bank rolled council's incompetence. Pilates class - one playground membership for weekly pass with unlimited classes is c.\$30. Proposed gym fees need relooking at.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>39</p> | <p>(Higher?) Learn to swim for kids is usually \$30+ for 30 minutes. (Lower?) Pool entry would be the most expensive in Sydney ... by a fair margin too! Q5. Continued Pool entry is Brisbane is currently \$2 for all of summer. Entry should be 1/2 the price of other Sydney pools for at least 12 months as an incentive for people to return to the pool after so many years of closure. Suggest max. \$5.00 Adults \$3.00 Kids</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>40</p> | <p>Just tried to use the online feedback form and failed multiple times due to captcha mismatch, even though I typed in the correct character string, numerous times. Very frustrating, poor customer experience. So here is my feedback. As a resident faced with the threat of increased rates due to the mishandling and cost overruns on refurbishing NSOP I believe that residents should be extended a discount towards accessing the facilities. It is like being taxed twice, having to pay an increased rate and pay the same entrance fees as non residents who will not wear the cost of the overruns. Do not overestimate the appeal to potential real estate buyers entering the North Sydney area when they see what the rates will be due to this renovation.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>41</p> | <p>Couple of questions before I complete the survey. What were the fees before it was closed for renovation? When was it closed? Will Emergency Service workers pay concession price?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>42</p> | <p>(Higher?) Keep it affordable, especially for members who were loyal for 20 years & were inconvenienced by 3 years too many.... (Lower?) Annual swimmers only Seniors How about parking? How many carnivals will you have? Will I ever get my own cubicle back?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded</p> |

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| | | <p>facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>43</p> | <p>(Higher?) Yes! Non-rate payers should have different fees to rate payers. Whether rate payers pay less or non-rate payers pay more than the fee schedule, I don't really care. But rate payers have paid for this pool and get no tangible benefit against others who haven't contributed. (Lower?) Rate payer fees Defence veterans (white card)</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>44</p> | <p>How is there not a discount for North Sydney council residents? We paid for it.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>45</p> | <p>(Lower?) Pool entry fees for local residents need to be lower. We are paying for the council's mismanagement</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In</p> |

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| | | <p>relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>46</p> | <p>(Lower?) As a rate paying resident, we should be offered free if not concessioner access to the facilities As a rate paying resident, we should be offered free if not concessioner access to the facilities, especially given you're trying to raise rates again to fund this mess of a project. If you can't afford it why are we all continually penalised. Why not start with reducing the number of council collections or even better sell the pool to a private company with the skill set to properly manage this asset and use the money to fund projects that will benefit more of our community.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>47</p> | <p>Discounts for residents of the local council area.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>48</p> | <p>(lower) You MUST provide a cheaper entry for swim only. It's a pool. Some want to swim, not spa/steam. Swim only price. No spa. No steam.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In</p> |

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| | | <p>relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 49 | <p>(Lower?) All fees and charges for locals as we are the rate payers who have funded this facility. It's a community assets built with public money. Should be free, at least to North Sydney ratepayers whose rates are going to go through the roof to pay for it if the council has its way.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>50</p> | <p>(Higher?) Why won't north Sydney residents get a different rate since we are the ones who have paid for it and will be charged extra council fees due to overrun? (Lower?) Why won't north Sydney residents get a different rate since we are the ones who have paid for it and Why won't north Sydney residents get a different rate since we are the ones who have paid for it and will be charged extra council fees due to overrun?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>51</p> | <p>As a local resident already paying higher council rates to fund the completion of the pool, I was hoping to be offered discount local rates. An example of this successfully working is that for residents of Waverly council having discounted beach parking at their local beaches.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. The pool's standard opening hours are Monday to Friday 5.30am–9.30pm and Saturday and Sunday 7.00am–7.00pm, with paid parking commencing from</p> |

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| | | <p>10.00am each day, providing a window of free parking for early-morning users.</p> <p>All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 52 | (Lower?) No free for guardians of children who are doing swimming lessons | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>53</p> | <p>(Higher?) charge more to non-ratepayers so you can discount for ratepayers. Given it's an iconic location there will no doubt be much demand from outside the council area (Lower?) discount for ratepayers. Your FAQ on this doesn't wash - ratepayers already help pay for the pool Plus you're asking for a special rate increase to help pay for the pool. Ratepayers at least deserve some privileges at the pool</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>54</p> | <p>(Higher?) All - Non residents should be slightly higher than residents (Lower?) Residents shops receive a subsidy You say " Resident only pricing is uncommon across metropolitan Sydney, with neighbouring councils not offering similar discounts." however it is also uncommon for a pool to directly cost residents so much money. So lift the proposed pricing but a few dollars across all items and then give residents preferred pricing. This is not unreasonable</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| 55 | <p>(Higher?) Given the gross mismanagement of this project by council and the cost to taxpayer - entry should be free (Lower?) Entry fee to swim free ! Should be free entry to swim - charges for other services are fine</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 56 | <p>I commend North Sydney Council for including Fitness Passport in the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. This addition greatly enhances affordability for families, allowing access to quality facilities without prohibitive costs, especially valuable in our local area. [cloudflare.fitnesspassport.com](https://cloudflare.fitnesspassport.com.au)To maximise community benefit and align with nearby facilities like Lane Cove Aquatic Centre, I strongly request that Fitness</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>57</p> | <p>(higher?) No (Lower?) I'm currently a member at lane cove pool and the prices are much more reasonable. Yes. As a rate payer I strongly believe residents should get free parking and discounted entry. The council is to blame for the mismanagement of the renovations not residents. Save some money by getting residents to mow their verges instead.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. Parking arrangements are managed separately from the Fees and Charges Schedule however the North Sydney Olympic Pool's standard opening hours are Monday to Friday 5.30am–9.30pm and Saturday and Sunday 7.00am–7.00pm, with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>58</p> | <p>(Higher?) Na (Lower?) Yes pool and gym entry As a rate payer with rates about to go up by 55% due to council mismanagement of the pool renovation I believe residents should get free parking at the pool and discounted entry. Stop the scalping of our verges by that rude lawnmower guy and get us to mow our own. Save some money there.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>59</p> | <p>I have reviewed the complex and extensive set of fees and charges and note that Council has taken action to establish the proposed fees and charges by:</p> <ul style="list-style-type: none"> • comparison with other public pools in Sydney (in that regard the prices appear competitive and fair) • consideration of free or discounted fees for residents and agree with the reasoning not to allow free or heavily discounted use. • consideration of group charges to schools for learn to swim classes (a very important requirement considering that learn to swim classes have been a basic requirement in Australian schools for generations. As our demographic groups have evolved due to the immigration of families and children from countries that do not have such facilities and natural swimming beaches as we do, it is | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| | <p>doubly important that these children learn to swim.)</p> <ul style="list-style-type: none"> • Offering a variety of other facilities such as extra pools, gymnasium, cafe and gelato bar. <p>I congratulate the excellent work done by Council staff in arriving at this draft, the consideration by Councillors and the community consultation process which is embedded in Council's DNA. I full endorse this document.</p> | |
| 60 | <p>(Lower?) Fees for residents of North Sydney council should be lower.</p> <p>North Sydney residents are paying the price for all of Sydney's residents benefits. We also have almost 0km of bike paths. And lots of buildings and restaurants being built to pay more taxes. Where are the benefits to North Sydney council residents???</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>61</p> | <p>(lower) i would strongly suggest discounted fees for first 3 months to get people in. You know why.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>62</p> | <p>(Higher?) No (Lower?) Reformer Pilates feels expensive @ \$45 per class. Generally you can buy a single classes for \$30-35 Surprised there is no discount being offered (at least on the bulk swims) for residents of the North Sydney LGA, especially given it is our money that has been spent on building this pool, and we have been the ones enduring the long delays + overspend</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>63</p> | <p>(Higher?) No (Lower?) The pensioner prices are way too high. Not achievable for us on pensions These prices are stupid. You've lost regulars who are lower income. It's completely unfair</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>64</p> | <p>Key feedback: <ul style="list-style-type: none"> . I think the overall fees are about 15% too high . You need to have a concessional fee for 12 months. I also don't think the concessional entry is enough of a discount against standard entry for those that are retired and want to swim </p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>65</p> | <p>(Higher?) NA - I think all the fees are too high (Lower?) All the facility membership should be much lower and affordable to the local community. NSC needs to reconsider all the fees as they are extremely high and expensive.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>66</p> | <p>I have used North Sydney Pool since 1985, when I arrived in Sydney. I think the fees are in line with other pools. I would ask that seniors and concession fees be \$5. Most seniors have paid their taxes over many years so half price entry into the pool is fair. Also concession fees should be less...\$5 also because a swim at the pool is good for physical and mental well being and that should be accessible even if you are unemployed with a concession card. I would also like to request that the Gym passports be accepted at the new pool. These gym passports are paid for out of wages, so it would be nice to keep in line with other pools such as Lane Cove pool and Willoughby Leisure Centre by accepting the gym passports. All of my family are excited by the opening of the renovated pool, including my 91yr old mum. My mum lives in Milsons Point and has</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| | <p>used the pool since 1980 so we have great memories of our times there.</p> | |
| <p>67</p> | <p>(higher?) No (Lower?) Pool fees are significantly higher than 360 membership which has multiple pools included Yes, the casual sessions (\$11 proposed, \$9 for 360 pools) and long term membership sessions (\$60 fortnightly proposed using 6 month price vs \$40 per fortnight without long term commitment) should be the same or lower for access to only one pool. At the minimum there should be a significant discount for local North Sydney council taxpayers. You will be unable to convert 360 members with these prices.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>68</p> | <p>(Higher?) No (Lower?) Less for seniors and concession holders eg. \$5 per entry Will the pool and gym accept fitness passports?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>69</p> | <p>(Lower?) Yes the single entry cost to enter the pool is super expensive. Boy Charlton pool is \$8 North Sydney residents should be given a discount</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 70 | (Lower?) I would have liked to see a local resident discount and lower fees for pensioners. | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process. |
| 71 | (Lower?) Seniors gym membership could be a little lower to encourage retirees to join and keep fit and active | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process. |

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| <p>72</p> | <p>(Higher?) Prices seem reasonably benchmarked The Legends memberships for 3 and 6 months have no discount vs fortnightly. This is extremely unusual and I think should either be removed or discounted to at least reflect the time value of money offered. There is also no annual membership plans - most other facilities have these with significant discounts.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>73</p> | <p>(Higher?) No again residents should be afforded a discount (Lower?) General entry should be 50% for residents other items can be full price, pool entry should be less There should absolutely be some form of compensation for the rate payers that have contributed to the overspend on this pool</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 74 | <p>(Higher?) I don't think I would use the facility if it was higher. I think the price spot on (Lower?) I think the prices are fare</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| 75 | <p>(higher?) Yes, any charge to an individual or organisation outside of the LGA. That includes public schools using the facility not in the LGA and whose students presumably aren't paying LGA rates. I appreciate its unusual to charge differing prices for LGA and non-LGA residents. I'll tell you what else is unusual, doubling the rates for everyone in the LGA to pay for a pool! There needs to be a discount for residents, or a higher price for non-residents. (Lower?) Kids - why is my 3 year-old child paying more for pool entry than his multi-millionaire grandmother? If you won't offer discounts to residents, introduce an additional loading for nonresidents. It is absurd to be putting up council rates to pay for this pool and offer no benefit to those paying those extra rates. (2) Full-price for seniors unless they're pensioners. Why are we giving discounts to people that can afford to pay full price? Why would you charge a 3-year old child more than a self-funded retiree?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 76 | <p>How often I visit will depend on the cost and the busyness of the facility. (Lower?) Rate payers should have lower entry fees. Question - if you're going to take an aquarobics class is entry included in the class cost? Rate payers should have lower entry fees to the pool. After all, we will continue to pay inflated rates well into the future for the pool; the least you can do is lower the cost of entry.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 77 | <p>(higher?) All the charges are excessive and no charges should be higher (lower?) All fees should be lower. They are inconsistent with comparable centres (eg YMCA at Pymble)</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>78</p> | <p>(higher?) No. Almost all fees seem high to me. (lower?) N Syd LGA residents deserve at least 50% discount. Pensioners deserve lower fees too. Fees are too high, will discourage people from coming regularly unless they are well off. Not great for our the N Syd community. I understand needing to cover operating expenses. But if fewer people come, you'll need to raise fees even more. It feels like we N Syd rate payers are overing the huge blowout in renovation costs. Not impressed.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| 79 | <p>(Higher?) Am I reading correctly membership is \$37 per week, unlimited fitness classes, AquaFit Classes, swim, spa, sauna etc? What is your proposed AquaFit program? What will be the minimum qualification for AquaFit instructors? What will be the lane space and maximum numbers be. What guidelines will NSOP be using for AquaFit Classes? Styles of Classes for AquaFit will there be on offer. I see you are offering reformer pilates, will NSOP be introducing specialised AquaFit Equipment? (Lower?) Is there going to be a day pass where you can enter twice in the same day? Shower only?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 80 | <p>Council should consider a similar concession for pensioners and those on health care cards who live in the council area as offered by City Of Sydney council. Rate card attached. This would truly make it fair for pensioners (not just seniors) and the unemployed and others on a low income. A special rate for residents living in the council area should also be considered as a large portion of our rates have funded the project. https://cityofsydneyleisure.com.au/visit/gunyama-park-aquatic-and-recreation-centre?gad_source=1&gad_campaignid=23380481449&gbruid=0AAA_TMY8QSNnTCh1Re6kmtBWjINKRMK</p> <p>Attached: City of Sydney Aquatic + Fitness Centre Access Card</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>81</p> | <p>(Higher?) Adult and concession entry fees for non-North Sydney Council rate payers should be higher. (Lower?) North Sydney council rate payers should get a significant (at least 50%) discount for admission. North Sydney council rate payers should get a significant (at least 50%) discount for admission given we are the ones paying higher council fees to pay for the construction of the pool. This higher cost for local ratepayers can be equalised through higher entry fees for non-rate payers. Alternatively, being a ratepayer should allow pool & gym membership at a significantly (ie 50% off or more) lower cost. This creates a steady income while compensating locals for higher council rates.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>82</p> | <p>(Higher?) If you are able to provide a 'drop in' price for Masters swim squad 18+ I would greatly appreciate it. I cannot afford at the moment to be billed on a fortnightly membership, nor can I commit to participating in up to 3 squads per week. I think you will struggle to find members who will pay \$45 for a pilates reformer session. KX pilates charge \$35 for a drop in 50 minute class and offer affordable memberships, which I know a lot of members are happy with. (Lower?) - Gym entry should be \$15- Masters hourly squad fee should be no more than \$10 after pool entry Offer a drop in membership for Masters Squad swimmers or bill \$20/25 a week for squad.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>83</p> | <p>(Higher?) You know the answer to this question... the proposed rates are close to double industry average already. (Lower?) All of them. Do the smallest amount of market research on locals pools and gyms weekly rates. Consider a discount or free period for locals due to the extensive and unexplained delays.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>84</p> | <p>(Lower?) Concession fees should significantly lower. For people on low income, the fees are exorbitant. Residents have endured a lot. We've had no access to an important facility for years. Our rates are being increased substantially, in part to cover cost over runs. Residents should be entitled to discount prices. .</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>85</p> | <p>(Lower?) The 20 visit pool pass to City of Sydney outdoor pools is 127.60, \$50 less than north Sydney...</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>86</p> | <p>(Lower?) Just make Adult entry \$10 including GST and keep it simple! The redevelopment is running several years late and everyone is sick of waiting! Please don't then upset everyone further with high fees!</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 87 | The squad fees appear to be only for a fixed number of visits per week. I want to be able to pay per Session | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process. |
| 88 | (Lower?) No fee for hot showers, please! | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process. |
| 89 | (Higher?) No (Lower?) Concession for local rate payers Multiple swim pass discounts. Significant discount for seniors | Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing |

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| 90 | <p>(Higher?) Residents not from the North Sydney council area should pay 50% more. You are asking North Sydney residents to accept increased rates to cover the pool cost blowout. This should be recovered by charging non North Sydney residents more.</p> | <p>structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 91 | <p>(Higher?) No I feel it's reasonable (Lower?) Pensioner - LGA residents should get free entry My mother lives in Penrith LGA and gets free swimming entry. My 90yr old north Sydney friend shouldn't pay for this. Or very cheap</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>92</p> | <p>(Lower?) Pilates classes and swimming pool entry especially if you get a membership</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>93</p> | <p>(Lower?) Ratepayer concessions in the fees given the cost overruns are being covered the rate uplifts. As above, no conversation of financial impact to ratepayers in the LGA.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 94 | <p>(Higher?) schools outside the north sydney council (non rates payers) should be charged higher with the use of venue. private school in the area should be treated with lower fees- also need to be consider with family of 2+1 or 1+1- pricing for 2nd child should also equate to 1st child with 2 lessons! (Lower?) Nth Syd council rates payer should receive free/discount fee or even free annual vouchers</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 95 | <p>Just wanted to say \$11 for an adult swim is fine but \$7.50 for a spectator is too high. The local school children and families should be able to go for half price.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 96 | <p>Is the pool suitable for waterpolo? What are the hire fees for waterpolo for a NFP community club?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>97</p> | <p>(Lower?) I would like the option of paying a cheaper rate if I live in the area and would be coming every day</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>98</p> | <p>(Lower?) North Sydney residents being given a discount for the same period the pool have been closed for. North Sydney Council residents being given a discount for the same period the pool have been closed for.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 99 | <p>I note that the draft Fees & Charges Schedule does not clearly itemise Aqua Aerobics pricing.</p> <p>Given that this is a significant community health program — particularly for seniors and rehabilitation users — the fee category should be explicitly stated in the adopted schedule.</p> <p>Clear itemisation ensures transparency, allows for meaningful comparison with other councils, and provides certainty regarding whether pool entry is included and what concession treatment applies.</p> <p>I request that Aqua Aerobics be clearly identified as a standalone line item within the adopted schedule.</p> <p>Please find attached my submission regarding the proposed Draft Fees and Charges for the North Sydney Olympic Pool (2025–26).</p> <p>As a Kirribilli resident and North Sydney ratepayer, I wanted to provide feedback during the consultation period, particularly in relation to fairness for local ratepayers who have funded the redevelopment of the facility.</p> <p>I would appreciate the opportunity for this submission to be considered as part of the consultation process.</p> <p>I would also be grateful for clarification regarding how aquarobics classes will be charged under the new fee schedule, as I previously wrote to Council on this point but did not receive a response.</p> <p>I would appreciate any comments councillors may have regarding this submission.</p> <p>I am writing regarding the proposed fees and charges for the reopening of the North Sydney Olympic Pool and request that this submission be formally considered as part of the public consultation</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| | <p>process.</p> <p>As a Kirribilli resident and North Sydney ratepayer, I would like to make the following submission.</p> <p>Like many local residents, I look forward to the pool reopening as an important landmark and community facility for North Sydney.</p> <p>However, I have concerns regarding the proposed fee structure. Given the well-documented cost escalation associated with the redevelopment of the pool, and the significant financial burden this has ultimately placed on North Sydney ratepayers, it is important that the proposed fee structure carefully considers fairness to local residents who are funding the facility.</p> <p>The current proposal does not appear to recognise the substantial financial contribution made by North Sydney ratepayers toward the redevelopment. Residents have effectively funded the project and will also be supporting the ongoing operating shortfall. In these circumstances it would seem reasonable that some form of recognition or benefit for ratepayers be considered.</p> <p>The stated objective of the fees is to reflect the operational costs of running the upgraded facility. However, published financial information indicates the pool is expected to operate at an annual loss of approximately \$900,000. This suggests the proposed fee structure does not fully recover operating costs and that the difference will continue to be borne by ratepayers.</p> <p>Given that a significant proportion of users are likely to come from outside the North Sydney local government area, this raises an issue of fairness for residents who fund the facility through their rates.</p> <p>Finally, I previously wrote to Council seeking clarification about how aquarobics classes would be charged under the new fee schedule</p> | |
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| | <p>but did not receive a response. I would appreciate clarification on this point.</p> <p>Given the scale of the redevelopment and its impact on Council finances, it is important that the final fee structure demonstrates fairness and transparency for the North Sydney ratepayers who have ultimately funded the project.</p> | |
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| <p>100</p> | <p>I am writing to you as a long-term resident of Milson Point. In common with North Sydney residents, I care very much about the redevelopment of the North Sydney Olympic Pool and its potential to become an iconic community asset. The facility should represent the very best of North Sydney, inspiring pride, strengthening community connection, and providing lasting value for residents. Given the well-documented cost escalation and operational challenges, it is essential that Council's decisions demonstrate transparency, financial discipline, and a commitment to rebuilding community confidence.</p> <ol style="list-style-type: none"> 1. Ratepayer Recognition The Draft Fees and Charges Schedule provides no recognition or concession for the significant burden placed on North Sydney ratepayers. Council proposes a Special Rate Variation to address financial pressures largely caused by the pool redevelopment, while ratepayers are expected to fund operating cash losses of \$900,000 per year, equating to nearly \$10 million over the next decade. Combined with the \$120+ million redevelopment cost, ratepayers are effectively funding over \$130 million, highlighting the scale of public expenditure and the need for equitable fee structures. If financial constraints prevent fee concessions, Council should at least consider recognition initiatives that acknowledge this substantial burden. 2. Draft Fee Objectives The proposed fee structure fails to meet its primary objective: reflecting operational costs. The business plan indicates a \$1 million annual operating cash loss, and over 60% of users are projected to be non-residents, meaning North Sydney ratepayers are disproportionately subsidising facility use. | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| | <p>Public facilities of this scale should ensure that those funding the asset, North Sydney ratepayers, are recognised and not subsidising non-resident users. The proposed fee structure does not currently achieve this balance.</p> <p>With respect I request Council</p> <ol style="list-style-type: none"> 1. Reconsider the Draft Fees and Charges Schedule. 2. Develop a revised fee structure that achieves at least break-even on total facility cash costs and ensures ratepayer equity. 3. Introduce meaningful recognition, concessions, or incentives for North Sydney ratepayers. 4. Ensure pricing reflects the balance between resident and non-resident users. <p>The North Sydney Olympic Pool can be a landmark facility, but only if Council acknowledges the financial burden placed on residents and manages ongoing operations responsibly. I urge Council to reconsider the fee structure and implement recognition or concessions for the North Sydney ratepayers who have ultimately funded this project.</p> | |
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| <p>101</p> | <p>I recommend that the same system be put back in place whereby parking meter fees are repaid to anyone who uses the swimming centre. To have to pay for parking over and above the NSOP fees is excessive.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. The pool's standard opening hours are Monday to Friday 5.30am–9.30pm and Saturday and Sunday 7.00am–7.00pm, with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>102</p> | <p>(Higher?) No (Lower?) Age 60 and over, combined pool and gym membership should not exceed \$1200 per year if paid up front.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 103 | <p>(higher?) Question 3 doesn't give more option, it's not a fair survey (lower?) Single visit, gym month fee is higher then commercial gyms As mentioned your design of this survey is not fair, you limited to 2 options only in question 3 so as to get the outcome you plan to have.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 104 | <p>(higher?) No Wouldn</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>105</p> | <p>(what is stopping you from visiting when the pool opens?) Cost. \$8.25 for resident disabled pensioner entry. (higher?) Most, if not all, of the gym fees. (lower?) Yes, concession entry for disabled resident pensioners. Gone from \$0 to \$8.25. Unaffordable for most</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>106</p> | <p>Given I am a ratepayer for three properties and am effectively funding the pool, why is there not a discount entry price for ratepayers. Yet people outside the council area (ie not ratepayers or residents) currently pay the same entry fee</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>107</p> | <p>(lower?) North Syd Rate Payers MUST get a discount on all fees, given the huge increase in rates coming I understand the cost blow out is one of those things. It sucks. If you are smart, you need to soften the blow of the proposed rate increase with a discount for rate payers for use of the pool. It is logical and politically sound. Why should people outside the area pay the same, given they aren't funding any of the cost of the build of the facility? It is really obvious</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>108</p> | <p>4 thoughts please on North Syd Pool: -is there a gym only and pool membership? (ie: no classes?) -will there be 24 hour access to gym? -appears fortnightly dd is same price as 3 or 6 month upfront gym/pool memberships. Most places slightly discount upfront payments so there is incentive to pre-pay. -given parking is not free, the gym/pool memberships may be slightly overpriced. But if the equipment is fantastic and classes are easy to book it may be ok...</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. The pool's standard opening hours are Monday to Friday 5.30am–9.30pm and Saturday and Sunday 7.00am–7.00pm, with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>109</p> | <p>(lower?) Since local members paid for this facility locals should get a better rate for entry. Local resident rates. It's only fair.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>110</p> | <p>The fees seem to be on par with other councils facilities. Great to see that there is concession prices that include seniors. Can the pool open earlier on a weekend possibly 6am (same time as manly & lane cove pools</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>111</p> | <p>(lower?) Please look to City of Sydney’s swim pass which stratifies swim, gym and leisure in a successful way I’d like to see a more affordable weekly/monthly swim/sauna pass I support the inclusion of sauna and steam room within the swim access fee - it provides a higher quality offer and simpler administration for the centre</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>112</p> | <p>Delighted that Fitness Passport will still be accepted!! This is a deal maker for my partner & me.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>113</p> | <p>* Approx 70% NSOP users did not reside within the N. Syd LGA. Despite this council is not proposing differential pricing & recognition of the financial contribution of local ratepayers. Therefore there is a request for a discounted fee in perpetuity, especially with the pending rate increase.</p> <p>* The situation is similar with Harbour side parks. Local residences rates are paying for maintenance & rubbish collection for mostly people not in this LGA who use and abuse the facility. This situation should be addressed.</p> <p>* Perhaps the NSW State Govt could contribute to the maintenance of the pool & these Harbour side parks, so the burden is not entirely put onto Nth Syd ratepayers.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>114</p> | <p>Ref: North Sydney Olympic Pool - Draft Fees and Charges Schedule 2025-26</p> <p>As a resident and rate payer of North Sydney LGA, and a user of the pool, my response to the draft fees and charges is to include a separate fee for North Sydney LGA residents -- to receive discounted entry to the pool. This would demonstrate community engagement, to offset, the long duration of the pool construction, as well as the costly construction, which is likely to be burdened by the rate payers, who are noted to comprise 30 per cent of the pool users.</p> <p>A question is also asked on the parking costs. Will residents receive discounted parking when using the pool, as was provided previously? North Sydney LGA has an older demographic who may</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. Parking arrangements are managed separately from the Fees and Charges Schedule. Council notes concerns regarding the cumulative impact of parking and access costs, particularly for seniors. The North Sydney Olympic Pool's standard opening hours are Monday to Friday 5.30am-9.30pm and Saturday and Sunday 7.00am-7.00pm, with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. In addition, eligible</p> |

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| | <p>find it difficult to walk to the pool. Adding a financial burden of parking costs, could restrict their use of this amenity. The pool provides social and exercise benefits. Providing incentive to use the pool can only positively benefit the wellbeing of our community.</p> | <p>seniors holding a disability parking permit are entitled to parking concessions at all times. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>115</p> | <p>(lower?) I would like to see a 'buy six months membership - get 6 months free' like Lane Cove pool. In addition to my feedback regarding fees and charges, I wish to nominate my preferred opening hours please. Weekdays: 5:30am. Weekends: 5:30am or if not possible, 6:00am. These are the hours that I swim at Lane Cove Pool. NSOP has set proposed fees which match (approximately) other Sydney pools. Please set your opening times in the same fashion.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>116</p> | <p>(higher?) You should charge non-North Sydney residents higher prices, given local residents have paid for the pool with their rates. (lower?) North Sydney Council residents should pay a discounted rate The fact that you are not proposed a graded scale is a punch in the face to residents who have borne the burnt of the costs of construction, and the lack of availability of the pool for years.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>117</p> | <p>(lower?) No discount for rate payers or returning members especially concession holders Discount parking for all users. No information given re times of classes before 10am paid parking starts</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. Class timetabling is still underway and the 10am paid parking start will be considered when finalising the class offerings. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>118</p> | <p>(lower?) Senior unlimited use of Lane Cove pool, gym, and group classes=\$37/fortnight. North Sydney = \$55.50 I will most likely continue to go to Lane Cove. Much cheaper and easy to access by bus. Plenty of free parking for those who want it.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. The North Sydney Olympic Pool's standard opening hours are Monday to Friday 5.30am–9.30pm and Saturday and Sunday 7.00am–7.00pm, with paid parking commencing from 10.00am each day, providing a window of free parking for early-morning users. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>119</p> | <p>(higher?) No - all the proposed fees for swimming are too high (lower?) All should be lower. Should be \$7.90 like city of sydney. Kids 5 and under should be free. Please reduce the fees to make them affordable for locals. For a 40 min swim \$11 is too expensive. I will go elsewhere. And \$7.50 to spectate! Should be \$3. Children 5 and under should be free, not 2 and under. Look at city of sydney fees and keep them on a par - boy Charlton is \$7.90 and has harbour views and recently upgraded. So disappointed with time taken to do a renovation no one wanted, and now to have these exorbitant entry fees proposed feels like another slap in the face.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>120</p> | <p>After looking at the pool fees, I am satisfied that they are fair.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| 121 | <p>(higher?) No (lower?) The fortnight membership seems a little high compared to Sydney city 360 degrees pass at \$66.40. Further to above. I think the top \$ mark should be \$35 per week. Will there also be a foundation membership deal that could be held for 2 years? Maybe 10% cheaper with a 2 year commitment? I'm very keen and excited to use the new pool. I was surprised the prices were higher than expected. But will still be using the pool for my fitness routine</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 122 | <p>Is there a time limit on the 10 & 20 visit passes?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 123 | <p>Will North Sydney Pool gym be offering Seniors fitness classes?</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>124</p> | <p>On behalf of the North Sydney Masters Swimming Club (NSMS), we appreciate the opportunity to provide feedback on the North Sydney Olympic Pool (NSOP) Draft Fees and Charges Schedule 2025-26.</p> <p>1. Recognition of Historical Legacy and Community Status</p> <p>North Sydney Masters Swimming is a premier, non-profit community institution that has been an integral part of the North Sydney Olympic Pool's fabric since the early 1980s. It is a member of NSW Masters Swimming Association. For over 40 years, our members have been an integral part of this iconic facility. The Club's operation relies on the skills and efforts volunteered by its members. As a community-based club, our membership is open to adult swimmers (aged 18 years plus), irrespective of age, gender and background</p> <p>As a legacy stakeholder, NSMSC encourages adults to pursue health and fitness via challenging lap swim programs and provides vital physical and mental health benefits to adult residents. Some members achieve high levels of excellence by competing successfully in Masters swimming meets, winning medals and setting records at State, national and international levels. Some members prefer the challenges of long-distance open water events, whether local, interstate or overseas and compete successfully in such events. Others train to pursue and maintain a high level of fitness.</p> <p>We are more than a fitness group. Beyond the lanes, the club serves as a critical social anchor, fostering lifelong friendships and providing a support network. Given this 40-year contribution to local well-being, we request that Council formally recognizes NSMS under the "Community Rate" framework for all lane hire and event</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| | <p>bookings.</p> <p>2.Branding the Masters Experience</p> <p>The "Masters" identity at NSOP is inextricably linked to the culture and expertise of North Sydney Masters Swimming. The social cohesion and fitness results mentioned above are direct products of our club's unique environment. To preserve this, we propose that the Masters Squad sessions be formally co-branded with our club name in all Council materials.</p> <p>Specifically, we suggest that all Masters sessions be identified as "North Sydney Masters Swimming Squads." At a minimum, we request that at least 2 or 3 of the 7 weekly session times as previously advised by Council, be designated as "NSMS Sessions." This branding ensures that the "social glue" of the pool is maintained and that new residents recognize the community club responsible for the squad's 40-year success.</p> <p>3.Clarity on Masters Squad Fees and Pool Entry</p> <p>The proposed fee of \$76.00 per fortnight for the Masters (18+) squad (covering 3 sessions per week) is a significant investment. We seek formal clarification that this squad fee explicitly includes full pool entry for those sessions. To prevent confusion at the turnstiles, we request the final Schedule include a notation stating: "Masters Squad fees are inclusive of facility entry for the duration of the scheduled coached session."</p> <p>4.Prospective Member Assessments and Trial Period</p> <p>A long-standing and successful tradition at the North Sydney Olympic Pool has been the "Try Before You Buy" initiative for the Masters Squad. To ensure the continued growth of the club and the safety of all participants, we request that the following be formalised in the new Schedule:</p> | |
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| | <ul style="list-style-type: none"> • Complimentary Trial Sessions: Historically, prospective members have been offered up to three complimentary coached sessions. This allows local residents to experience the fitness and social benefits of the club before committing to a fortnightly financial obligation. • Coaching Assessments: At the same time, these trial sessions serve a critical safety and operational function, allowing our coaches to assess a swimmer's ability. This ensures they can meet the necessary squad requirements and are placed in the lane most appropriate for their speed and endurance, maintaining a smooth flow for all participants. <p>We propose that the 2025-26 Fees and Charges Schedule explicitly allows for these three introductory sessions at no cost to the swimmer (other than standard pool entry, if applicable), to maintain the pool's accessibility to the North Sydney community.</p> <p>5. Provisions for High-Volume Training (>3 Sessions/Week)</p> <p>Our competitive athletes often require more than the three sessions currently outlined in the \$76/fortnight bracket. To support these swimmers, we ask for clarification on the following:</p> <ul style="list-style-type: none"> • Will there be an "Unlimited Masters" tier (similar to the Junior "Silver/Gold" tiers) for those training 4-6 times per week? • If not, what are the proposed arrangements or pro-rata fees for members wishing to attend additional coached sessions beyond the three-session cap? We would recommend that there be "top up" or "add on" option for swimmers wishing to attend more than 3 sessions a week, which would generate more revenue for the centre? <p>6. Flexibility for Low-Frequency Swimmers (1-2 Sessions/Week)</p> <p>While the proposed \$76.00 fortnightly fee for three sessions caters</p> | |
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| | <p>to our more frequent trainers, it may inadvertently exclude a significant portion of the community. Many of our members — particularly those balancing demanding professional lives, family commitments, or those in older age brackets—may only be able to commit to one or two sessions per week.</p> <p>We suggest the introduction of a "Tiered Squad Access" or a "Casual Squad Pass" (i.e One-off per session price) for those swimming fewer than three sessions. This ensures the club remains accessible and inclusive, preventing a financial barrier for those pursuing health and social connection on a part-time basis.</p> <p>7. Interstate and International Reciprocity</p> <p>Masters Swimming is a global community built on a foundation of reciprocity. It is standard practice for Masters clubs across Australia and internationally to welcome visiting members who are traveling for work or leisure.</p> <ul style="list-style-type: none"> •The "Visitor Protocol": We propose an arrangement where registered Masters Swimming members from other states or overseas can attend sessions as guests during their stay in Sydney. •Fee Structure: We request a "One-Off Session Price" for these visitors, or ideally, a reciprocal arrangement where they pay the standard Pool Entry Fee only to join a coached session. This would allow NSMS to maintain its standing in the national swimming community and fulfill our role as ambassadors for North Sydney. <p>8. Addressing the "Double Payment" Inequity</p> <p>A major concern for our members is the overlap between Full Centre Memberships (e.g., "Legends" or "Gold") and Squad Fees. Many of our swimmers intend to hold a full membership to access the gym and sauna facilities.</p> <p>Under the current draft, these members are effectively paying for</p> | |
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| | <p>"pool entry" twice—once via their membership and again as a bundled component of the squad fee. We propose that Council introduces a "Squad-Only Add-on" rate for existing full members or a discount to the fortnightly squad rate. This would remove the entry-fee component from the fortnightly charge, ensuring loyal members who utilize the whole facility are not financially penalized for their commitment to the centre.</p> <p>9. Preserving Club Heritage and Memorabilia</p> <p>North Sydney Masters Swimming is not merely a user group. We are custodians of the pool's sporting history. Our 40-year tenure has yielded a significant collection of trophies, historical records, and memorabilia that chart the evolution of competitive adult swimming in North Sydney. As previously discussed and agreed with Council we would like to formalise Council's commitment to providing a designated display space or trophy cabinet within the redeveloped facility. This would serve to inspire new members and ensure that the legacy of the club remains a visible part of the "fabric" of the new NSOP.</p> <p>10. Conclusion</p> <p>North Sydney Masters Swimming is eager to return to our home lanes in 2026. By acknowledging our 40-year history, promoting our social and fitness benefits through clear branding, and resolving the frequency inequities and membership "double-up," Council can ensure the pool remains a vibrant, inclusive hub for the local community.</p> | |
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| <p>125</p> | <p>(higher?) No I think all fees should be way lower. (lower?) Adult and concession entrance fees to pool, aquaaerobic, facilities (sauna, spa) , learn to swim. Should be free for north sydney residents given the long delays and overblown budget and north sydney residents having to cope exorbitant council rates as a result. The fees are way higher than other public pools which dont make any sense. North sydney residents have already been penalised for so long and should be entitled to the pool and its facilities for free</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>126</p> | <p>(higher?) No, these fees are at highest level possible (lower?) I've been using another facility and the 20 swims can be renewed for regulars at the concession rate The look reasonable generally</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>127</p> | <p>(higher?) No - the current rates are exhorbitant - they should be set to be affordable and encourage a healthy community. If the rates are lower, people will come more often and the pool will be financially sustainable. (lower?) All of them. Given the massive delays, North Sydney residents should be get a significant discount As above. Just because the council failed to financially manage the upgrade of the pool doesn't mean they now need to rip off the community. Setting a fair price will encourage everyone to come and use the pool more often and therefore ensure the pool is commercially viable. Setting the price at an unfair level will discourage everyone from coming and they will instead go to other pools which will actually make the pool a completely unviable commercial entity.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| <p>128</p> | <p>(higher?) Yes - I have made a written submission via Therese Cole. The proposed fees do not cover the cash costs of operating the facility and are completely unfair on Rate Payers. - Please reference my written submission. I am disappointed there is no Rate Payer Recognition/Appreciation initiatives given Rate Payers have funded the construction, and are proposed to fund the ongoing Cash Losses. This is unfair and a terrible intergenerational legacy</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>129</p> | <p>This email is to register my feedback related to the Draft Fees and Charges proposed for the Olympic Pool. It is clear to the community that previous NSC mismanagement led to substantial cost overruns related to the Olympic Pool project. Fortunately, current NSC leadership has provided some transparency on the past and strengthened the NSC management team, but little has been done related to accountability of past financial mismanagement.</p> <p>It is with this understanding that I judge the current proposal that provides a very extensive fee and charge proposal that falls far short of covering the operating expenses once the pool is opened. To ask rate payers to subsidize the shortfall is inappropriate. If the pool were in the hands of a quality leisure company, it would be managed to attract more revenue and not only breakeven but also provide a return on investment. Perhaps the Pool should be outsourced to professional management and position the Pool, and all of its leisure and sport facilities, along side Luna Park as the third iconic component of the Sydney Harbour (The Opera House, The Bridge, and a new North Sydney Leisure and Sport center marketed to tourists, citizens, academic institutions, and cruise lines).</p> <p>Access to North Sydney residents should be available at discounted rates but only within the requirement to budget a breakeven operation. Revenue from rate payers should no longer be diverted from essential services and other desirable projects documented in the 8 Informing Strategies. A comprehensive redo of the proposed budget for the Pool Operations (Revenue and Expenses) should be done to achieve breakeven over the next three years. The new</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| | <p>budget should be reflected in a revision to the IPART request for rate increases over the next three years that currently exceed 50%.</p> | |
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| 130 | <p>(higher?) like one concession price for gym and pool local rate resident (lower?) UNDERSTAND PLEASE CONSIDER NORTH SYDNEY RATE RESIDENT CONCESSION FOR MONTHLY COSTS GYM/POOL</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. In relation to your comments about fees being lower, Council will assess this feedback alongside the costs of operating and maintaining the upgraded facility, and consider whether adjustments or alternative pricing structures could improve affordability while maintaining viability. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| <p>131</p> | <p>I submit the following on the proposed fees/charges for the NSOP.</p> <p>I would like the highlighted questions specifically answered please, not aggregated.</p> <p>The fees appear to be based around comparison to other pools. And not so much 'contributing to funding of ongoing operational, maintenance and borrowing costs'. It is not clear how this relates to the completed business plan.</p> <p>What ratepayers want to know is how much are the projected contributions going to make to reducing the bottom line.</p> <p>Most other councils make their pool business plan open to the public. Why not NSC?</p> <p>As below, Council's LTFPs for this year and last have some financial details, including forecast of bottom lines from the pool's business plan.</p> <p>Is reliance on the benchmarking of competitors now to produce income levels that will not meet operational break even plus as presented in the 2026 LTFP? And also: Will this reduce expectations of an accrual accounting profit as soon as possible?</p> <p>Is the target scenario in the 2026 LTFP still a basis of the business plan's budget?</p> <p>What estimated impact will the expected increases in the cost of</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
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| | <p>construction contract have on the pool's budget? When is the pool's business plan expected to be revised because of this?</p> <p>In the 2025 LTFP: "the forecast does not account for Council overheads or the costs of internal support services, such as human resources." Does the completed business plan include Council overheads or the costs of internal support services? If not, why are these excluded from providing a full operating business unit perspective?</p> <p>.....</p> <p>From 2026 LTFP:</p> <p>Business modelling has been undertaken to plan for the opening and operation of the North Sydney Olympic Pool.</p> <p>The target scenario included within Council's long term financial plan is based upon attendance of 500,000 persons in Year 1, expanding to 520,000 by Year 3. This scenario also assumes 1,700 registered learn to swim participants and 1,200 gym users within Year 1 expanding to 2,250 learn to swim participant and 1,900 gym users by Year 3.</p> <p>In addition to the business modelling undertaken, to reduce the financial impact of the facility on Council's overall financial position, Council will explore commercial opportunities that may result in temporary interruptions to pool users, such as hiring the facility on particular occasions throughout the year. Additional income of \$300,000 has been forecast for the first year, increasing to \$500,000 in the second year and indexed thereafter. (Page 72, LTFP '26)</p> | |
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| | <p>... Once operational, the facility is expected to generate an average operational loss (including borrowing costs) of \$0.99 million over the ten year period based on the target business case. In addition, the facility will incur a depreciation expense of \$2.369 million per annum, commencing in Year 1 of the LTFP and subject to annual indexation.</p> <p>These operating and depreciation costs were not previously factored into Council's long-term financial planning prior to commencement of the project and have contributed to a reduction in available funding for core services, particularly infrastructure renewal.</p> <p>In future years, once borrowings have been repaid, we expect the facility to generate an operating surplus. This surplus is expected to cover some of the depreciation expense, but not all.</p> <p>(Page 68, LTFP '26)</p> <p>.....</p> <p>The drafted fees and charges are for the period from opening date to 30 June 2027 and will contribute towards funding ongoing operational, maintenance and borrowing costs. They have been developed following a comprehensive market and competitor analysis, benchmarking fees across approximately 12 operators from both the private sector and local government. This analysis was considered alongside NSOP's iconic harbourfront location and the high quality finishes and amenities now available, to ensure the proposed fees and charges are appropriate, equitable, and competitively positioned. (From Councils website - Have your say)</p> <p>.....</p> <p>From 2025 LTFP:</p> | |
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| 132 | <p>I appreciate the opportunity to provide feedback on the draft fees and charges for the North Sydney Olympic Pool. I realise the formal consultation period has now closed, but I would be grateful if this comment could still be considered.</p> <p>As a local resident and ratepayer who has contributed to funding the redevelopment of the pool through council rates, I believe it would be reasonable to provide a modest discount for North Sydney residents. In particular, resident discounts for 6-month and 12-month memberships (pool and gym) would encourage regular use by the local community while recognising the significant contribution ratepayers have made to the project.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |
| 133 | <p>(higher?) There should be swim pass (bulk purchase) options that provide slight discount to casual fees. This will encourage locals to use this facility more while still charging the higher rate for out of area users that are not contributing to the rates. Otherwise have rates that are higher for out of area users - this can be facilitated through auto check in with IDs similar to entries for RSL clubs.</p> | <p>Thank you for taking the time to provide feedback on the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council is considering all submissions to ensure the final pricing balances financial sustainability, affordability, and community access. In relation to your comments about fees being higher, Council will consider these suggestions in the context of cost recovery, equity between different user groups, and benchmarking against comparable aquatic and fitness facilities. All feedback received will be reported to Council for consideration as part of the final decision-making process.</p> |

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| <p>134</p> | <p>Lavender Bay Precinct resolved i) to request a discounted fee in perpetuity for residents; and ii) to recommend that Council, as a matter of priority, pursue alternative funding sources to address the financial losses associated with the NSOP, including Commonwealth and State grants, appropriate naming rights opportunities, and the recycling of underperforming or non-core assets, and report back to the community on progress, with the objective of minimising the financial burden on ratepayers. FOR: 26 AGAINST: 0 ABSTAIN: 0</p> | <p>Thank you for providing the Lavender Bay Precinct Committee's resolution regarding the Draft Fees and Charges Schedule for the North Sydney Olympic Pool. Council notes the unanimous support for the resolution. The request for resident discounts and the recommendation to pursue alternative funding sources are noted and will be considered alongside affordability, equity, financial sustainability, and benchmarking as part of Council's review of the draft schedule. All submissions, including formal Precinct Committee resolutions, will be reported to Council for consideration as part of the final decision making process.</p> |
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