



## **Report to General Manager**

Attachments:

1. Shorelink Deed of Agreement 2017
  2. 2016/17 Annual Report
  3. Invitation to Launch of Don Bank Exhibition 30/11/17
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**SUBJECT:** Library Matters – Shorelink Deed and Don Bank Launch

**AUTHOR:** Rebecca Aukim, Manager, Library Services

**ENDORSED BY:** Martin Ellis, Director Community and Library Services

### **EXECUTIVE SUMMARY:**

This report also provides information on the new Shorelink Deed, the Library's 2016/17 Annual Report and Launch of the Don Bank Exhibition – *Don Bank: The Story of a House*:

Lane Cove, Mosman and North Sydney Councils have agreed on a new Deed of Agreement to carry the Shorelink Library Network into 2018/19 and beyond. This follows Willoughby Council's decision to withdraw from the Network (to stand alone) in November 2017 and Manly Council's decision to withdraw in June 2018 in order to share its Library databases with Warringah and Pittwater Councils in the newly formed Northern Beaches Library Service.

### **FINANCIAL IMPLICATIONS:**

North Sydney's contribution for 2018/19 is estimated at \$125,094; an increase of \$6,498 over 2016/17, attributable mainly to the two Councils' withdrawing.

### **RECOMMENDATION:**

- 1. THAT** Council authorise its Official Seal to be affixed to the Shorelink Deed of Agreement 2017 under the signature of the Mayor and the General Manager.
  - 2. THAT** Council receives the Stanton Library Annual Report 2016/17.
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## **LINK TO COMMUNITY STRATEGIC PLAN**

The relationship with the Community Strategic Plan is as follows:

- Direction: 4. Our Social Vitality
- Outcome: 4.3 Enhanced arts and cultural programs and facilities  
4.4 North Sydney's history is preserved and recognized

## **BACKGROUND**

Stanton Library has been a founding member of the Shorelink Library Network since 1983. The program is a sharing of the LMS (the Library Management System: cataloguing, online catalogue, membership and circulation) software with four other Lower North Shore councils. Shorelink delivers the otherwise unobtainable benefits for borrowers of a one stop shop for the catalogue (until recently, 840,000 items) and, for library management, one membership database, with the resulting improved control over stock. There are other ancillary benefits of lesser importance such as borrowers having to handle only one card and one account, being able to return items to any library, the need to master only one user interface, and a recent initiative: joint purchase of e-books.

In 2016 Willoughby City Council gave notice of withdrawal under Clause 17 of the Deed of Agreement to take effect from December 2017. A substantial impact of this will be a reduction in the number of items available through the Shorelink catalogue (down from 840,000 to 550,000; Willoughby's catalogue will display around 290,000 items). Minor impacts include the necessity for residents of Willoughby and North Sydney LGAs to hold two membership cards if they wish to use both library services, and the loss of the privilege of members being able to return items to any library.

## **CONSULTATION REQUIREMENTS**

Community engagement will be undertaken in accordance with Council's Community Engagement Protocol.

## **SUSTAINABILITY STATEMENT**

The sustainability implications were considered and reported on during the initiation phase of this project.

### **Shorelink**

Many appeals on behalf of our joint communities to Willoughby Council to re-consider their decision have been to no avail.

The former Manly Council library service (now Northern Beaches Council) has also given notice, of withdrawal, in June 2018; although its residents will not experience the shrinkage that Willoughby's will, as it will join with Warringah and Pittwater Councils. The withdrawal

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will however, reduce the searchable Shorelink catalogue by a further 100,000 items. Shorelink's Strategic Plan sets the Committee the task of growing the Network and this will be pursued in the coming 12 months.

Lane Cove, Mosman and North Sydney Councils have agreed on a new Deed of Agreement to carry the Shorelink Library Network into 2018/19 and beyond. The Deed has been modernized and is now compliant with the current Local Government Act. Council's Finance Department has modelled the new Funding Formula (based on network licenses rather than number of loans as previously, and with fewer staff resources) and will include North Sydney's contribution in the draft estimates for 2018/19

The Library's Annual Report is now interactive on Council's homepage, linking last year's outcomes to associated activities currently available for the community. A printed version of the 2016/17 report is provided here for Council's information. The interactive version can be found at: [https://www.northsydney.nsw.gov.au/Library\\_Databases/Stanton\\_Library/Reports](https://www.northsydney.nsw.gov.au/Library_Databases/Stanton_Library/Reports)

### **Don Bank Museum – launch of Exhibition and thank you to the Australian Catholic University**

In 2014 The Australian Catholic University and Council entered into an MOU which involved the University making a significant donation (\$40,000) towards refurbishment of Council's Heritage-listed Don Bank historic gardens and cottage. In 2015 and 2016 Council allocated further funds and a major milestone has now been reached, with the launch of *Don Bank: the Story of a House*.

ACU Vice-Chancellor Professor Greg Craven and Professor Maria Nicholson, who were instrumental in the gift, have accepted an invitation to attend. Fr Edmund Campion, Emeritus Professor of History at the Catholic Institute of Sydney has agreed to be guest speaker for the occasion.

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# **Shorelink – Deed of Agreement**

**Lane Cove Council**

**Mosman Council**

**North Sydney Council**

**Date:**

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**DETAILS PAGE**

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**Parties:**

Lane Cove Council  
ABN 42 062 211 626 of 48 Longueville Road, Lane  
Cove NSW 2066

Mosman Council  
ABN 94 414 022 939 of 573 Military Road, Mosman  
NSW 2088

North Sydney Council  
ABN 32 353 260 317 of 200 Miller Street, North Sydney  
NSW 2060

**RECITALS:**

- a. Each of the parties to this Deed conducts and maintains independent Public Library Services in its area and intends to continue to do so.
- b. Section 355 of the Act permits the parties to enter into an agreement for carrying out jointly works or undertakings authorised by the Act for the mutual benefit of their areas to which the parties have agreed to subject to the terms of this Deed.

## 1. DEFINITIONS AND INTERPRETATIONS

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### 1.1. Definitions

In this Deed, unless the contrary intention appears:

**Act** means the *Local Government Act 1993* (NSW).

**Agent Council** means the Council under this Deed, who is also a party to this Deed, that is appointed by the Management Committee to perform and give effect to the decisions of the Management Committee for the performance of the powers, duties and functions delegated to the Management Committee by the parties under this Deed.

**Approved Income and Expenditure** means the income and expenditure determined in accordance with clause 3.1(ii) and 3.1(iii).

**Councillor** means the councillor of each party appointed by the party under this Deed.

**Co-Operative Venture** means the Public Library Services under this Deed between the parties.

**Financial Year** means each period of 12 months beginning on 1 July.

**Library Manager** means the library manager of each party.

**Management Committee** means the committee formed for the Co-Operative Venture under this Deed and shall be known as the Shorelink Library Network committee.

**Public Library Services** means the library services offered by the Councils to the public.

**Shorelink Library Network** means the equipment and functions of the Public Library Services operated jointly by the Councils under this Deed.

## **1.2. Interpretation**

### **Number, gender and corporation**

Words importing the singular number include the plural and vice versa, words importing a person include a corporation and vice versa and each gender includes every other gender.

### **Jointly and severally**

Any provision of this Deed to be performed by two or more persons binds those persons jointly and each of them severally.

### **Bodies and Associations**

References to authorities, institutes, associations and bodies, whether statutory or otherwise, will in the event of any such organisation ceasing to exist, being reconstituted, renamed or replaced or the powers or functions or any such organisation being transferred to any other organisation, be deemed to refer respectively to the organisation established or constituted in lieu of any such organisation.

### **Statutes and Regulations**

Reference to a statute or ordinance includes all regulations under and amendments to that statute or ordinance whether by subsequent statute or otherwise and a statute or ordinance passed in substitution for the statute or ordinance.

### **Parties**

A reference to the parties or a party includes any administrator, successor or permitted assignee of a party.

### **Headings and Parts**

Headings and any marginal notes have been inserted for convenience only and do not in any way limit or govern the construction of the terms of this Deed. Each numbered section is a Part as specified in the Table of Contents.



**Monthly, Yearly and Quarterly**

A reference to month and year means respectively calendar month and calendar year.

**Entire Agreement**

This Deed constitutes the entire agreement of the parties on everything connected with the subject matter of this Deed and supersedes all prior agreements, understandings and negotiations in relation to those matters, other than any prior agreement in relation to confidentiality.

**Business Days**

Where under or pursuant to the Deed the day on or by which any act, matter or thing is to be done is a Saturday, Sunday or public holiday in the city or town in which the Premises are situated, such act, matter or thing may be done on the next succeeding day which is not a Saturday, Sunday or public holiday.

**Include**

The word include (in any form) when introducing one or more specific items does not limit the meaning of the general words to those items or to items of a similar kind.

**Rule of Construction**

In the interpretation of this Deed no rule of construction applies to the disadvantage of one party on the basis that that party put forward this Deed.

**Severance**

If a term of this Deed is or becomes wholly or partly void, voidable, or unenforceable the parties may sever the offending term without affecting the enforceability or validity of the remainder of the Deed.

**Defined Terms**

Each term specified in clause 1.1 has the meaning specified for it in clause 1.1. Where a word or phrase is given a defined meaning, another part of speech or other grammatical form in respect of that word or phrase has a corresponding meaning.

**Notices etc**

Any notices, notification, nomination, request, demand, authorisation, agreement, approval or consent must be in writing and will be properly executed if signed by an officer, manager or solicitor of the party giving it.

**Service**

A document may be served by leaving it at or sending it by pre-paid post to the relevant officer or manager at the address of the party set out in this Deed or such other address subsequently notified. A document sent by post will be deemed to be delivered at the time when it would be delivered in the ordinary course of post.

**Continuing Obligations**

The obligations of the parties arising prior to the end of this Deed continue until they are fulfilled.

**1.3. Public Authority**

This Deed or anything done or to be done under this Deed:

- (a) is not to be taken as approval or consent by any of the parties as a regulatory authority; and
- (b) does not in any way inhibit, deter, or prejudice the parties in the proper exercise of their functions, duties or powers,

pursuant to or under any legislation including the *Local Government Act 1993* (NSW).

**2. MANAGEMENT OF LIBRARY**

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**2.1. Powers, Functions and Duties**

The Management Committee shall have the following powers, functions and duties:

- (i) Authorise the Agent Council to seek competitive prices for the supply of goods, equipment and services for the purposes of the conduct of the Shorelink Library Network and to make recommendations to the parties in respect of any tender or contract required or desirable in connection with the Co-Operative Venture.

- (ii) Authorise the Agent Council to enter into any contract for the supply of goods equipment and services for the purposes of the conduct of the Shorelink Library Network in cases where the parties of this Deed are not required to call tenders.
- (iii) From time to time to prepare and review a policy statement and plan for the on-going promotion and development of the Shorelink Library Network.
- (iv) By means of the Shorelink Library Network to maintain and improve the economy, efficiency and effectiveness of the existing Public Library Services of the parties and of any other councils which may participate in the provisions of this Deed.
- (v) To seek funding from the New South Wales Government and the Federal Government and other sources and to make recommendations to the parties in respect of any grants necessary or desirable in connection with this Deed.
- (vi) To do all such things as are incidental, necessary or conducive to the carrying out of any or all of the powers, functions and duties set out in this Deed.

## **2.2. Management Committee Structure**

- (i) The Management Committee shall consist of the following members:
  - (a) the Library Manager of each party; and
  - (b) a Councillor appointed by each party.
- (ii) A delegate nominated by a Library Manager as an alternate member of the Management Committee in the absence of the Library Manager.
- (iii) An alternate Councillor nominated by a party as an alternate member of the Management Committee in the absence of that party's Councillor.
- (iv) The Councillor members of the Management Committee and their alternates shall be appointed by the respective parties at the first ordinary meeting of such party after the date of this Deed and thereafter at an ordinary meeting of that party each year, provided that the retiring Councillor members and their alternates shall be eligible for re-appointment.
- (v) An extraordinary vacancy in the membership of the Management Committee shall occur if a member:

- (a) dies; or
- (b) if a Councillor member, ceases to be a Councillor of the relevant party to this Deed; or
- (c) if a Library Manager ceases to hold that office; or
- (d) is absent without leave of absence during any period of 3 consecutive months from all meetings of the Management Committee of which notice has been given; or
- (e) resigns from membership of the Management Committee by notice in writing to the secretary of the Management Committee.

In the event of an extraordinary vacancy the Management Committee shall forthwith notify such occurrence to the party in respect of whose representation such vacancy occurred and such party shall appoint a person, otherwise qualified to fill such vacancy within 21 days of receipt of such notification and the person so appointed shall if a Councillor holds office until the next subsequent appointment of Councillor members of the Management Committee by the relevant party pursuant to clause 2.2(iv), if a Library Manager, shall hold office until an event under clause 2.2(v) occurs.

- (vi) Any party may by resolution passed at any time at any meeting of that party remove from the Management Committee any Councillor appointed to the Management Committee by that party, provided that in such event by the same resolution or a subsequent resolution passed at the same meeting of that party another person, otherwise qualified, shall be appointed as a Councillor member of the Management Committee in lieu of the person so removed and any person so appointed holds office until the next subsequent appointment of a Councillor member of the Management Committee by the relevant party pursuant to this clause 2.2(iv).
- (vii) The office bearers of the Management Committee shall be elected by the Management Committee each year.

The office bearers shall consist of:

- (a) a chairperson elected from the Councillor membership; and
- (b) a deputy chairperson elected from the Councillor membership; and

- (c) a secretary or a library manager either elected annually from the Library Manager members or operating on an agreed rotational basis;
  - (d) the minute secretary, to be the Library Manager of the Agent Council, unless otherwise determined by the Management Committee.
- (viii) Any vacancy which may occur in the position of chairperson, deputy chairperson or secretary shall be filled by the Management Committee without undue delay by the election of a member, otherwise qualified, to the position in which the vacancy has occurred.
- (ix) The Management Committee may from time to time and at any time establish sub-committees or working parties of members of the Management Committee with such powers and functions as may be determined by the Management Committee. Any sub-committees so established remain at all times subject to the control and direction of the Management Committee and the Management Committee is responsible for the function and operation of any such sub-committee.

### **2.3. Management Committee Meetings**

- (i) At the meetings of the Management Committee:
  - (a) a quorum shall consist of 3 members personally present representing each party and of which members 2 are Councillors;
  - (b) each member shall be entitled to one vote;
  - (c) each decision by the Management Committee shall be by a majority of the votes of the members present which majority shall contain no less than 2 votes of the Councillors members;
  - (d) If there is not a quorum the meeting may proceed, however the recommendations contained in the agenda cannot be resolved by the members in attendance. The proceedings must be forwarded to each Council for endorsement and subsequent resolution at the next meeting of the Committee.
- (ii) The chairperson, if present, shall preside at all meetings of the Management Committee and in the absence of the chairperson, the deputy chairperson, if present shall preside. In the absence of both the chairperson and the deputy chairperson, the Management Committee shall appoint one of the members

to preside as chairperson of that meeting or until the chairperson or deputy chairperson is present.

- (iii) The secretary shall;
  - (a) Conduct the correspondence of the Management Committee and, subject to the directions of the Management Committee, call meetings of the Management Committee.
  - (b) Forward copies of the minutes of each meeting of the Management Committee to each member thereof before the next following meeting of the Management Committee; and
  - (c) Undertake and perform such other functions and duties as the Management Committee may direct.
- (iv) The minute secretary shall keep minutes of all meetings of the management committee.
- (v) Each party acknowledges that it has authorised its Library Manager and its Councillor and their respective delegate and alternates to represent it on the Management Committee.

### **3. FINANCIAL MANAGEMENT AND APPORTIONMENT OF EXPENDITURE**

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#### **3.1. Income and Expenditure Reports**

- (i) The Management Committee must prepare and submit to all parties no later than 30<sup>th</sup> April in each year a detailed estimate of income and expenditure for Shorelink Library Network for the next succeeding Financial Year (**Shorelink Library Network Budget**).
- (ii) The parties shall within 35 days of the receipt of the Shorelink Library Network Budget, notify the Management Committee of whether the Shorelink Library Network Budget and the amount of contribution sought by the Management Committee for the next succeeding Financial Year are agreed to or not.
- (iii) In the event, that any party notifies the Management Committee that the Shorelink Library Network Budget or the contribution sought by the Management Committee for the next succeeding Financial Year are not agreed to:

- (a) the total amount of the contribution by all parties to the Management Committee for the next succeeding Financial Year shall, be 80% of the contribution by all parties to the Management Committee for the then current year; and
  - (b) the parties shall convene a joint meeting of the members of all parties at the earliest possible opportunity for the purpose of determining the total amount of contribution to the Management Committee for the next succeeding Financial Year.
- (iv) The Management Committee must:
- (a) conduct its business and cause its records and accounts to be kept in accordance with the Act and the Regulations thereunder, the *Library Act 1939* (NSW) and the terms of this Deed;
  - (b) within two months of the end of each Financial Year submit an annual report to each of the parties which sets out the activities of the Management Committee for the preceding Financial Year.

### 3.2. Capital Items

It is agreed that:

- (i) the cost of capital items shall be borne by the parties in the following proportions:
 

Lane Cove Council	1/3 <sup>rd</sup>
Mosman Council	1/3 <sup>rd</sup>
North Sydney Council	1/3 <sup>rd</sup>
- (ii) Each party shall bear 100% of the cost of its communications infrastructure (library management system lines and internet connections), excluding the cost of (centralised) collocated services that support all parties.
- (iii) For the first year of operation of the Shorelink Library Network, costs of staff, and application software licenses, determined in accordance with 3.2(iii) shall be credited to and borne by the parties in the following proportions:
 

Lane Cove Council	35.48%
Mosman Council	25.81%
North Sydney Council	38.71%

and in subsequent years, in respect of those items described in this clause 3.2(iii) only, each party shall be credited with and bear that proportion in accordance with the application software licenses allocated to the Public Library Services of that party for the next succeeding financial year proportional to the total application software licenses of all parties for such succeeding year.

- (iv) All other Approved Income and Expenditure, including the cost of administration, (centralised) collocated services, payments and licenses that support all parties, shall be borne by the parties in the following proportions:

Lane Cove Council	1/3 <sup>rd</sup>
Mosman Council	1/3 <sup>rd</sup>
North Sydney Council	1/3 <sup>rd</sup>

#### **4. FINANCIAL FUNCTIONS**

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##### **4.1. Management Committee Financial Functions**

For the purpose of carrying out its duties and functions under this Deed, the Management Committee is authorised to:

- (i) conduct its meetings in accordance with the Act and the Regulations under the Act;
- (ii) authorise the Agent Council to expend moneys only in accordance with Approved Income and Expenditure;
- (iii) authorise the Agent Council to prepare and submit to each party monthly accounts for payment of moneys to the Management Committee within the ambit of the Approved Income and Expenditure and subject to clause 3.1(ii)(b) hereof to require payment thereof and recover the same in default of payment being made.
- (iv) accept and give receipts for moneys received by way of grant subsidy donation or gift from the New South Wales Government and Federal Government, institutions or other body, person or source; and to account for those moneys to the parties.

##### **4.2. Financial Contracts and Agreements**

The Agent Council where authorised and directed by the Management Committee from time to time on its behalf may:



- (i) Enter into contracts for the supply of goods and service and make payments pursuant thereto provided that the said contracts, goods and services are included within the Approved Income and Expenditure and are within the provisions of clause 3.1.
- (ii) Enter into contracts for the insurance of plant, equipment, goods, records and other property provided that any such contracts are within the provisions of clause 3.1.
- (iii) Pay operating, maintenance and running costs including electricity consumption charges incurred in the carrying out of the Shorelink Library Network.
- (iv) Recover moneys from any party to this Deed which has failed to make due payment of its agreed contribution to the Management Committee.
- (v) Employ such members and categories of staff as shall have been approved by the parties.
- (vi) Keep a register of Shorelink Library Network assets.

## **5. NEW PARTIES AND TERMINATION**

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### **5.1. New Parties to Deed**

- (i) Additional councils may be permitted to join the Shorelink Library Network provided that all the parties agree in writing and provided that each such additional council first executes a Deed whereby it covenants to be bound by the provisions of this Deed and to perform and observe the obligations duties and functions imposed thereby as if it were a party.
- (ii) Any party desirous of withdrawing from this Deed shall give notice in writing to the other parties not less than 12 months before the proposed date of withdrawing from this cooperative venture. In the event that any of the parties is amalgamated with another council (whether a party to this Deed or not) the new council resulting from such amalgamation and any party may withdraw from this agreement at any time after the date hereof by giving not less than twelve months' notice in writing to the other parties and to such new Council.

### **5.2. Withdrawing from Deed**

- (i) Upon withdrawal from this Deed for any reason whatsoever the departing party shall be entitled to the following:
  - (a) a machine-readable copy of all computer records applicable to the party's own borrower and stock records held at the time of such withdrawal. (The costs of data extraction will be borne by the party withdrawing from this Deed.)
  - (b) all programmes and other stored data applicable to that party's own Public Library Services;
  - (c) a share in the assets of the Shorelink Library Network. This share shall be calculated based on the reserves held by the Shorelink Library Network and the resale value of capital assets after payment of all outstanding liabilities and after making provision for any contingent liabilities. The share of each party of the proceeds of realisation of assets shall be based on their share of the capital contributions over the previous year's estimated contributions, expressed as a percentage. The share of each party of the reserves shall be based on each party's proportion of in accordance with 3.2(i) hereof which application software licences allocated to the Public Library Services of that party for the financial year in which the notice of withdrawal is give bears to the total application software licenses of all parties for such succeeding year.
  - (d) The parties that remain in the Shorelink Library Network have the right to retain the registered name Shorelink Library Network.
- (ii) If less than two parties wish to remain in the Shorelink Library Network this Deed will be terminated.
- (iii) Upon termination of this Deed for any reason whatsoever each party shall be entitled to the following:
  - (a) a machine-readable copy of all computer records applicable to the party's own borrower and stock records held at the time of such withdrawal. (Each Library will bear the costs of its own data extraction).
  - (b) all programmes and other stored data applicable to that party's own public library services for which each Library will bear any associated costs.

- (c) a share in the assets of the Shorelink Library Network. This share shall be calculated based on the reserves held by Shorelink Library Network and the resale value of capital assets after payment of all outstanding liabilities and after making provision for any contingent liabilities. The share of each party of the proceeds of realisation of assets shall be based on their share of the capital contributions over the previous year's estimated contributions, expressed as a percentage.

- (d)

## **6. INDEMNITY**

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All parties other than the Agent Council hereby jointly and severally covenant and agree to indemnify and keep indemnified the Agent Council against any liability for or in respect of payments, compensation, costs, expenses, damages or otherwise where the same have been incurred or made by it, under or as a consequence of the carrying out of the functions set out in the preceding clause and except where such payments, compensation, costs, expenses, damages or otherwise have been incurred as a result of the negligent act or omission of the Agent Council.

**7. SIGNING PAGE**

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**Executed as a Deed.**

Signed by **Lane Cove Council ABN 42 062 211**

**626** by its Attorney, pursuant to the Power of )

Attorney Registered Book 4637 No. 811 )

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\_\_\_\_\_  
Signature of Attorney

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\_\_\_\_\_  
Name of Attorney

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\_\_\_\_\_  
Position of Attorney

I certify that I am an eligible witness and that the delegate signed in my presence

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Name of Witness

\_\_\_\_\_  
Address of Witness

Signed by **Mosman Council ABN 94 414**

**022 939** by its Attorney, pursuant to the  
Power of Attorney Registered Book 4719

No. 512

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\_\_\_\_\_  
Signature of Attorney

\_\_\_\_\_  
Name of Attorney

\_\_\_\_\_  
Position of Attorney

I certify that I am an eligible witness and that the delegate signed in my presence

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Name of Witness

\_\_\_\_\_  
Address of Witness

The COMMON SEAL of **North Sydney Council**

**ABN 32 353 260 317** is affixed in accordance

with a resolution of Council on.....

authorising the affixing of the said seal in the

presence of:

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\_\_\_\_\_  
Signature of Mayor

\_\_\_\_\_  
Name

\_\_\_\_\_  
Signature of General Manager

\_\_\_\_\_  
Name



### **Stanton Library Annual Report 2016/17**

Welcome to Stanton Library's online Annual Report. The information has been presented around the themes of Connect, Engage Learn and Create. These themes have been inspired by our mission statement [\[link\]](#), customer service charter [\[link\]](#), and our values [\[link to NSC values\]](#).

### **The Year in Review – 2016/17**

As part of the *Master Plan for Library Services in North Sydney*, a major project completed this year was the refurbishment of the library entry. The library closed for three days in January for the removal of the large, boat shaped desk which sat in the entryway to the library. The installation of RFID units that allowed customers to return their own items, meant one function of the old desk became redundant. This allowed its removal and the installation of a new, purpose-built customer service desk. The entry way to the library is now open and welcoming with a clear service point. In response to the new layout, we've received many compliments from customers. The customer service desk has been as busy as ever, with the new desk attracting many customers seeking assistance.

The Lower Ground Floor (Children's & Youth Library) and Ground floor courtyards have also undergone refurbishment. The former has a new garden filled with native plants; the latter also with a new garden, as well as new café tables and chairs, lounge seating, outdoor power points and drinking fountain.

Earlier this year, we introduced a new library catalogue, providing simpler searching through a single search box, and linking all of our digital collections and databases directly to the catalogue. The library also subscribed to a discovery layer to allow simpler searching across our subscription databases.

Last year I reported that the State Government had announced two Metro stations were to be built, one in the North Sydney CBD and one in Crows Nest/ St Leonards. The North Sydney CBD metro will now include a station entrance on McLaren Street, within easy walking distance of the library. Options for establishing branch libraries in the North Sydney and St Leonards CBDs are being considered by Council under the Library's Master Plan.

- *Library Services Manager, Rebecca Aukim*

*We aspire to provide a welcoming and inclusive library service for our community. A service that inspires and supports wellbeing, lifelong learning, a love of reading, community connectedness and creative thinking.*

### Connect

"Connecting communities"



### Engage

"Engaging minds"



### Learn

"Enlivening learning"



### Create

"Inspiring creativity"



## Connect - connecting communities

*We welcome all members of our community. Resources and programs are developed in response to community feedback.*

### Key Achievements for 2016-17:

- ❖ We hosted a special 'up late' edition of the Writers@Stanton (WAS) program featuring local authors Fiona Higgins, Maggie Joel and Suzanne Leal. Over the year, Stanton had the opportunity to host authors and celebrities such as Liane Moriarty, Jimmy Barnes, Cadel Evans, Susan Carland, David Marr and Kathy Lette as part of the WAS program. A feature added to our WAS program is that the talks can now be accessed on iTunes.
- ❖ This year we raised awareness for Homelessness Week, Refugee Week and Dementia Awareness Week and celebrated Neighbours Day, NAIDOC Week and Divali, the Hindu festival of lights.
- ❖ For children's Book Week, we held an author talk with award-winning children's author, Ursula Dubosarsky and our annual Book Week Picnic and our popular Teddy Bear Picnic.
- ❖ The Home Library Service team began circulating 5 digital tablet devices loaded with 220 eBooks and eAudiobooks to Home Library Service customers with training and support provided.
- ❖ For Bastille Day, we hosted a free French Jazz concert at Don Bank Museum.
- ❖ Staff offered Technology Test Drive sessions which guided people on how find legal and health information online, how to use Zinio, Instagram, Pinterest and Facebook.
- ❖ As part of the Seniors Festival, Dr Nicola Gates gave a well attended talk about how to energise your brain, there was a discussion about successful grandparenting and a talk on housing experiences of older Australians as well as a ballroom dancing class.
- ❖ We organised a program of events for Law Week, Health Week and Mental Health Month and History Week which included a talk on cyber law, a hands-on session learning how to make healthy and delicious Bliss Balls, spine health checks, Qi energy workshop and yoga workshops.

*"I'm so impressed with the service I receive every single time I visit the library or call the library. Everyone is extremely pleasant and helpful. Thank you so much! It is a delight to have such lovely people working in our local library." Sally F (4/06/17)*

About the Home Library Service *"I am really enjoying the books, the selection is excellent."* Mrs Kew.

*"You look after your borrowers and volunteers very well."* Gil N. (Home Library Service volunteer)

*Tweeted! Thank you @StantonLibrary for a great event, wonderful audience, perceptive questions. What a fab program, team & facility you have! – Caroline Baum (Author of the memoir "Only")*



## Engage - engaging minds

*We provide resources and opportunities to support reading and learning and range of programs and activities to open minds, encourage curiosity and facilitate the sharing of ideas.*

### Key Achievements for 2016-17:

- ❖ We introduced a Fast Reads collection, which proved popular with most of the titles being loaned within a few hours. We now have 116 titles on our Fast Reads shelf with 78% of the titles fiction.
- ❖ We've teamed up with Inspiring Australia to raise awareness and understanding of STEM topics through introducing a series of evening talks we're calling *Live Science Engagement*. Different researchers or science communicators visit the library one night every month or every couple of months and hold a talk on a different science topic. The talks have been popular with high attendance rates and positive feedback from the audience.
- ❖ This year we Introduced a new Reader's Advisory service called *The Next Great Read*. Readers fill in an online form answering various questions about reading preferences. Using the information on the forms, library staff will provide the reader with a tailor made booklist.
- ❖ For the first time, Stanton held an event for Bloomsday, which celebrates the novel Ulysses and is named after the central character Leopold Bloom. Bloomsday celebrations consisted of an evening lecture on Ulysses, followed by live readings from guest speakers. Light refreshments were provided as well as live music inspired by Dublin city.
- ❖ For World Philosophy Day we ran a Q&A evening with a panel of four philosophers discussing a range of questions from what is beauty to is democracy the best form of politics? The event booked up quickly and attracted 60 attendees!
- ❖ The library Subscribed to 3 new databases: CHOICE magazine online, Grove music (a dictionary of music and musicians) and Oxford English Dictionary.

*"Thank you for responding to my new book requests so quickly. As a very frequent "user" of Stanton Library can I remark on the excellent customer service I always receive. Please wish everyone who works there a very Merry Christmas and I look forward to visiting again in the new year. Thanks again." Ian F (21/12/16)*

*Tweeted! Many thanks to @Stanton\_Library for a fantastic early #Bloomsday2017 event last night with some great speakers – Irish Consulate (Jun 13, 2017)*

## Learn - enlivening learning

*Programs and exhibitions that broaden understanding of the local area and help to tell the stories of our community.*

### Key Achievements for 2016-17:

- ❖ To celebrate the *Australian Heritage Festival* this year, the historical services team liaised with North Sydney Council's Bushcare in organising a photographic walking tour of Lavender Bay, an art class set against the backdrop of Sydney Harbour, a ferry cruise exploring Harbour-front leisure grounds and a walking tour through the streets and waterfronts once inhabited by poet Henry Lawson.
- ❖ The creation and installation of *Locality*: A new changeable exhibition displaying objects that tell a story about North Sydney's past.
- ❖ Our Heritage Centre team continued an ongoing partnership with Cammeray Public School and St Mary's Primary School, taking 70+ students from each school through St Thomas Rest Park. The team also continued its ongoing partnership with Shore School, taking 40+ students through Don Bank Museum. (photo)
- ❖ The Heritage Centre commissioned nine filmed oral histories relating to Berry's Bay.
- ❖ To mark the 150<sup>th</sup> anniversary of the birth of Australian writer Henry Lawson (who lived for a time in North Sydney) the local history team organised an historical walk around North Sydney.
- ❖ A new permanent exhibition was launched at Sexton's Cottage museum in St Thomas Rest Park with ongoing conservation work of monuments.

*"My family attended the Heritage Festival art class at Clark Park on 13 May. We absolutely loved it. The location was perfect, the organisers and facilitators made everything run smoothly and easily. Sandy provided just the right mix of information, inspiration and encouragement to enable us to produce a big range of unique perspectives. It was wonderful to see what each person produced. Historical photos and a short talk added to the inspiration and provided context."*  
Kathryn W. (20/05/17)

*Tweeted! Ian Hoskins fascinating as always on the @NthSydCouncil Heritage Festival Ferry #heritagefestival – Georgia M (May 20, 2017)*

## Create - Inspiring creativity

*Resources, activities and events that encourage self-expression, creative thinking and problem solving - inspiring new ways of perceiving the world.*

### Key Achievements for 2016-17:

- ❖ The Summer reading program was hugely successful with 1,100 book reviews received!
- ❖ Young people ages 11-18 entered their creative prose in the Nan Manefield Young Writer's Award, and prizes worth over \$2,000 were awarded to the five winners.
- ❖ Author Will Kostakis ran a writer's workshop for 15-18 year olds.
- ❖ For the first time, Stanton hosted events as part of the Australian Comic-Con festival which celebrates comics and popular culture with events around Australia. There was an evening event of super-villain life drawing with Harlequin & Poison Ivy, a Comics Lab and a Comics 101 session.
- ❖ We added extra shelving to our adult graphic novels collection to improve the visibility and accessibility of this growing, popular collection.
- ❖ Our ongoing *Get Creative* program held workshops covering a variety of activities including painting, singing and crafting.
- ❖ Our fourth *Creative Minds in Conversation* evening event was held at Don Bank Museum in which a panel of indigenous artists discussed their creative lives.
- ❖ The Stanton writer's group launched their first published book *Pieces of North Shore*.
- ❖ School holiday events were many and varied including the popular Kindifarm (farm animals in the library!), storytelling at Berry Island in collaboration with North Sydney's Bushcare, decoding coding, pixel bead craft and a workshop called Dance around the world.
- ❖ As part of our Creative Exchange program we hosted a theatrical workshop with Sydney-based director Erica Brennan.

*"Wonderful morning, worked at a good pace. First time drawing or painting. I will do it again." - Feedback from a Get Creative participant.*

*"We really enjoyed the pixel craft this afternoon [school holiday program] - you did a fabulous job. Please also pass on our thanks to Yasmin and Danielle for their patience and care into making it a fun afternoon for everyone. Please organise it again!" - ♥ Amy xxx (Michael and James)*



North Sydney  
**Heritage Centre**

ATTACHMENT TO CLS02 20/11/17

You are invited to the launch of **Page 28**

*Don Bank: The Story of a House*

on Thursday 30 November 2017  
at 6pm for 6.30pm start

Don Bank Museum  
6 Napier Street, North Sydney

with guest speaker  
Fr Edmund Campion  
Emeritus Professor of History,  
Catholic Institute of Sydney

RSVP for catering by  
Monday 27 November 2017  
on 9936 8400 or  
[library@northsydney.nsw.gov.au](mailto:library@northsydney.nsw.gov.au)

