

Be Safe & Secure

GSM Base Alarm

This alarm is connected to the mobile phone network. No phone socket is required, only a power point.



Duress Alarm

When the button is pressed it activates a silent call to the 24 hour response centre if the client feels threatened in their own home or office.



Security Key Safe (Optional)

A security key safe is for holding a set of spare keys to your home. This will ensure quick and easy access by responders and emergency services.



Experiencing any hearing difficulties?

Smart Alert System is a cordless detection system that helps people with impaired hearing, the deaf and others to detect important signals within the home, for example the door bell or the phone ringing.



A range of other sensors such as Smoke and Flood Detectors are available.

**For more information please call
Constant Companion on 9777 7836**

Servicing Northern Sydney

Constant Companion covers the following Local Government Areas

- Hornsby
- Hunters Hill
- Ku-ring-gai
- Lane Cove
- Manly
- Mosman
- North Sydney
- Pittwater
- Ryde
- Warringah
- Willoughby

Constant Companion is auspiced by Willoughby City Council and receives funding from Home & Community Care (HACC).

Constant Companion is fully compliant with the Australian Personal Emergency Response Standard AS4607-1999.
A member of Personal Emergency Response Services Association (PERSA).



Australian Government
Department of Health and Ageing



Family & Community Services
Ageing, Disability & Home Care



home and community care
Funded by the Australian Government
Department of Social Services



WILLOUGHBY
CITY COUNCIL
City of Diversity



PERSA
Personal
Emergency
Response
Services
Association

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Personal Emergency Response Service

Supporting your independence & security



**No obligation
FREE demonstration
Call 9777 7836**

Constant Companion

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Supporting Your Independence

Constant Companion is a **not for profit**

24 hour a day, 7 days a week personal emergency response service. The service was established in 1987 to assist residents to remain independent and secure in their home.

Constant Companion is suitable for

Anyone of any age who would like to feel safer, more protected and independent in their own home or workplace. People who use Constant Companion may be:

- older or frail
- managing a disability or medical condition
- live alone or are socially isolated
- recovering from an illness
- victims of domestic violence
- work alone or in a high risk area

How does it operate?

The alarm unit requires a connection to a telephone socket and power point.

You wear our small, lightweight water resistant pendant either with a neck cord or wrist strap during the day and at night.

The pendants can be worn at all times particularly in bed and in the shower.

The pendant will activate the unit from inside or outside the average home (but not away from your home).



A FREE DEMONSTRATION CAN BE ARRANGED

Help at the Press of a Button

Immediate voice to voice contact

When you press your personal alarm pendant our 24-hour response operators have all your details, which appear instantly on their computer screen, and they have immediate voice to voice contact with you.



The response operators speedily organise assistance, which would be either the Emergency Services or a family member, neighbour or friend who was nominated by you and has given their approval.

Why Choose Constant Companion

- We are a not for profit service
- We are supported by your Local Government
- Our office is based in Northern Sydney
- We offer low affordable prices
- We will help you even if we can not hear you
- Our monitoring centre's operators remain in voice contact until assistance arrives
- Your family and support network will be kept informed
- You are not charged for using your pendant
- Our staff are professionally trained to work with people from culturally and linguistic diverse backgrounds

What's the Next Step?

You are welcome to call us on 9777 7836 to discuss having the equipment installed in your home. Referrals can also be made by friends, relatives, doctors, social and health workers and other service providers.

Positive Feedback

What customers say:

- "I live independently by choice, alone with my **Constant Companion** which is a back to base personal alarm staffed by alert friendly people"
- "Thankyou for giving my mother the ability to feel safe and keep her independence"
- "I wish to thank you at Constant Companion and tell you how grateful I am to you who always respond so efficiently and professionally"
- "You are providing an excellent service for us in our homes"



Advantages over non monitoring fee services are:

- Does not rely on recorded or SMS messages for the user to get help
- All calls received for assistance will be answered in less than a minute by a real person 24-hours a day
- The operators will provide reassurance that help is coming and will remain in voice contact until assistance arrives
- Medical details are automatically displayed on the computerised system ready to be given to emergency services
- In the event of an alarm call, a conference call can be organised to the nominated responder or next of kin