

# Services to our Multicultural community during COVID-19



Multicultural communities can access information in a language that is culturally appropriate about COVID-19 and connect to counselling, health, government, or community services.

Call 13 14 50 to access free interpreters to services.

- Australian Government Information on COVID-19 in other languages [covid19inlanguage.homeaffairs.gov.au](https://www.covid19inlanguage.homeaffairs.gov.au)
- Services Australia has information about income support payments available in English and community languages [www.servicesaustralia.gov.au/covid19](https://www.servicesaustralia.gov.au/covid19)
- Centrelink's Multilingual Phone Service - 13 12 02, Mon to Fri, 8am to 5pm.

## Health:

- If you feel unwell, call your doctor or healthdirect 1800 022 222, [www.healthdirect.gov.au](https://www.healthdirect.gov.au)
- NSW Health has factsheets, posters and videos in community languages [www.health.nsw.gov.au/Infectious/diseases/Pages/covid-19-resources.aspx](https://www.health.nsw.gov.au/Infectious/diseases/Pages/covid-19-resources.aspx)
- NSW Multicultural Health Communication Service has multilingual resources [www.mhcs.health.nsw.gov.au/publications/covid-19-coronavirus/covid-19-coronavirus-in-language-resources](https://www.mhcs.health.nsw.gov.au/publications/covid-19-coronavirus/covid-19-coronavirus-in-language-resources)

## News and Media:

- SBS online has COVID-19 information in 63 languages [www.sbs.com.au/language/coronavirus](https://www.sbs.com.au/language/coronavirus)
- Humans Like Us have created a library of videos in languages and includes overseas sources [www.humanslikeus.org/coronavirus](https://www.humanslikeus.org/coronavirus)

## Settlement Services:

- Sydney Multicultural Community Services North Sydney - 9955 3952, [info@sydneycomcs.org.au](mailto:info@sydneycomcs.org.au), [www.sydneycomcs.org.au/news/covid19update](https://www.sydneycomcs.org.au/news/covid19update)

## Temporary Visa Holders & International Students:

- Red Cross provides emergency relief and casework support for temporary visa holders - 1800 733 276, [nat.rc.msp@redcross.org.au](https://nat.rc.msp@redcross.org.au), [www.redcross.org.au/news-and-media/news/help-for-migrants-in-transition](https://www.redcross.org.au/news-and-media/news/help-for-migrants-in-transition)
- Welfare Hub provides support services for international students [www.study.sydney/news-and-stories/news/covid-19-international-student-welfare-support](https://www.study.sydney/news-and-stories/news/covid-19-international-student-welfare-support)
- International Student Legal Service NSW - free & confidential advice - 9698 7277, [rlc.org.au/our-services/international-students](https://rlc.org.au/our-services/international-students)

## Multicultural Community Services:

- Crows Nest Centre - 9439 5122, [socialsupport2@crowsnestcentre.org.au](mailto:socialsupport2@crowsnestcentre.org.au)

## Legal Services:

- Migrant Employment Legal Service - 8002 1203, [mels.org.au](https://mels.org.au)
- Anti-Discrimination NSW - 9268 5544, 1800 670 812, [www.antidiscrimination.justice.nsw.gov.au/Pages/adb1\\_antidiscriminationlaw/Your-rights-during-the-COVID-19-pandemic.aspx](https://www.antidiscrimination.justice.nsw.gov.au/Pages/adb1_antidiscriminationlaw/Your-rights-during-the-COVID-19-pandemic.aspx)

For further updates on COVID-19 visit [www.northsydney.nsw.gov.au](https://www.northsydney.nsw.gov.au)  
Please don't hesitate to give us a call with any enquiries on (02) 9936 8100

<b>ENGLISH</b>	If you do not understand this information, please ring the Translating and Interpreting Service (TIS) on 13 14 50, and ask for an interpreter in your language to contact North Sydney Council on (02) 9936 8100. This is a free service.
<b>ARABIC</b>	إذا لم يكن بمقدورك فهم هذه المعلومات، فالرجاء الاتصال بخدمات الترجمة الخطية والفورية (Translating and Interpreting Service (TIS)) على الرقم 13 14 50 والطلب من مترجم فوري يتحدث العربية أن يتصل لك بمجلس مدينة شمال سيدني على الرقم (02) 9936 8100 – هذه الخدمة مجانية.
<b>GREEK</b>	Αν δεν καταλαβαίνετε αυτές τις πληροφορίες, παρακαλώ τηλεφωνήστε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Translating and Interpreting Service (TIS)) στο 13 14 50, και ζητήστε να σας διαθέσουν ένα διερμηνέα στη γλώσσα σας για να επικοινωνήσει με το Δήμο του North Sydney στο (02) 9936 8100. Αυτή είναι μια δωρεάν υπηρεσία.
<b>HINDI</b>	यदि आप इस जानकारी को समझ नहीं सकते हैं तो कृपया अनुवाद और दुभाषिया सेवा (Translating and Interpreting Service - TIS) को 13 14 50 पर फ़ोन करें और अपनी भाषा के दुभाषिए द्वारा उत्तरी सिडनी काउंसिल (North Sydney Council) को (02) 9936 8100 पर फ़ोन करने के लिए कहें। यह सेवा निःशुल्क है।
<b>INDONESIAN</b>	Jika Anda kurang memahami informasi ini, silakan telepon Translating and Interpreting Service (TIS) di 13 14 50, dan mintalah seorang juru bahasa dalam bahasa Anda untuk menghubungi North Sydney Council di (02) 9936 8100. Layanan ini tidak dipungut biaya.
<b>ITALIAN</b>	Se non capite queste informazioni, chiamate il Servizio di Traduzione e Interpretariato (TIS - Translating and Interpreting Service) al numero 13 14 50, e chiedete ad un interprete nella vostra lingua di contattare il North Sydney Council al numero (02) 9936 8100. Il servizio è gratuito.
<b>JAPANESE</b>	上記の情報について何かご質問がございましたら、通訳・翻訳サービス (Translating and Interpreting Service (TIS)) 電話番号 13 14 50 までお問い合わせください。また、ご自分の国の言語で通訳の手配をご希望の方は、ノース・シドニー・カウンスル (North Sydney Council) 電話番号 (02) 9936 8100。まで電話でお問い合わせください。尚、このサービスは、無料です。
<b>KOREAN</b>	이 정보를 이해하지 못하실 경우 번역 통역 서비스 (Translating and Interpreting Service (TIS))에 13 14 50으로 연락하셔서 한국어 통역사를 요청하시고 노스 시드니 카운슬 (North Sydney Council) 연락처인 (02) 9936 8100로 연결하도록 요청하십시오. 이 서비스는 무료입니다.
<b>TAGALOG</b>	Kung hindi ninyo naiintindihan ang impormasyong ito, mangyari lamang na tumawag sa Translating and Interpreting Service (TIS) sa 13 14 50, at hilingin sa interpreter ng inyong wika na tawagan ang North Sydney Council sa (02) 9936 8100. Ito ay isang libreng serbisyo.
<b>TRADITIONAL CHINESE</b>	如果你不明白這份資料，請致電13 14 50聯絡Translating and Interpreting Service (TIS)，要求一名能說你的語言的傳譯員，代你致電(02) 9936 8100聯絡North Sydney Council。這是免費服務。