About Big Music
Musical Instrument Retail Shop
Online Store

"Don't hesitate. The Big Music Shop is a great store. It's an absolute pleasure dealing with them for all your musical needs. Customer service…"
- George

"They are the best of the best, very helpful and a joy to do business with. You can ask them anything, and more often than not, got the answer. I can't recommend them highly…"
- Richard Brimson

We are rated 9.7 out of 10 based on 617 reviews on TRUSTPILOT
Guitar Repairs Workshop
Music Lessons
Holiday Camps, Rock Bands and Shows
Community Events
Our Mission

To make a BIG difference in people’s lives through music
Our Values

- **Passionate**
- **Authentic**
- **Cool**
- **Inspiring**
- **Fun**
- **Inclusive**
- **Caring**
My Leadership Experience

What Did NOT Work

• Initially, failing the PACIFIC Test myself
• Not recognizing different values and motivations in my team
• Not establishing credibility and respect

What’s Been Working

• Developing passion
• Showing respect
• Valuing teamwork
• Being caring and supportive
• Finding new ways to inspire
• Being consistent
Questions?

Contact: richard.berkman@bigmusic.com.au
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